#Peoples Press



May 2024 Newsletter

"Making lives better tomorrow by what is done today."

Julia Guilliams for attending and participating in an annual PCSP when CSC was not able to attend. -Lisa H.

Deana Blunt and Brandon Johnson for a great job completing client spend downs when they were needed. -Chelsea A.

Madison Hanna for going above and beyond at her location. -Diana S. Becky Hargens for all the assistance with CARF items. -Tyna A. Isaiah McGrone and Chaslyn Bryant for taking clients to their first ever concert. -Jim W.

Clarinda team members for working hard and keeping a positive attitude. - Brittany M.

Alondra Ibarra and Lisa Hagan for excellent work/input during a SIS assessment and annual PCSP. -Kara L.

Jaymee Talcott for being observant and acting upon addressing an injury a client had. -Amber S.

Adan Iniguez Rios for always being the first person to help everyone out.
Amber S.

Have Honks to give? Send an email to Btravis@ameriserveintl.com, klambries@ameriserveintl.com or cbryant@ameriserveintl.com

Honks!

- Briana Travis for facilitating con-ed when no one was available, and being the true definition of a team player. -Andrenika T.
- Janelle Rolfes for graduating ASI Way and has already accomplished one of her goals. -Joanie R.
 - Dawn Wilson for stepping into a new role running and working in classrooms due to being short staffed. -Becky H.
- Ayralynn Munro, Jami Bruce, Hope Vanhorn, Burnadette Avitts, and Courtney Christiansen for not calling out and working scheduled shifts, and always having the house clean. -Misty F.
 - Tyrone Kiner for always being so positive and willing to help in many different situations. -Andrenika T. and Jim W.
- Jake Jones and Tyler Pearson for the incredible work of maintaining our technology assets and stepping up with their participation in establishing our intranet implementation schedule. -Kimber R.
 - Lead-On for getting a client acclimated to his new home. -Amber M.
 - Rachael Prinzing and Katelynn Malik for helping clients unpack and to help them get settled. -Chaslyn B.
 - Nicolette Garry Perdunn for helping a client calm down after having a hard day. -Heidi R.
 - Stephanie Cox and Daniella West for picking up shifts to help with coverage. -Kelly W.
 - Ainsley Irwin for voicing her concerns. -Diana S.
 - Dustin Belt, Devon Gawronski, and Patricia McCurry for getting a new client acclimated.

Client



Brock B.

Brock embarked on his journey with Dayhab South in June of 2023, initially joining through Thomas Jefferson High School. Since his arrival nearly a year ago, Brock has demonstrated remarkable progress and enthusiasm within our community.

An active participant in group activities,
Brock cherishes moments spent with his
team members, particularly Chandler,
whom Brock affectionately refers to as
Ashley. His joys range from bowling and
swinging at the park to observing animals,
shooting hoops on the basketball court,
and engaging in friendly catch sessions.

In addition to outdoor adventures, Brock eagerly participates in cooking classes and finds delight in watching Camp Hope and bounce houses on YouTube. His fondness for snow is evident through his frequent discussions about it, accompanied by his infectious smile and laughter.

When it comes to food, Brock's palate gravitates towards classics like pizza, French fries, and chicken strips, all of which he enjoys with a generous helping of ranch dressing.

Brock's positivity and laughter brighten our days, and we look forward to continuing to support his growth and happiness at Dayhab South.

Heartwarming Picnic

In the wake of a recent loss, one of our dedicated team members from the Lead On Program sprang into action, orchestrating a heartwarming support picnic brimming with culinary delights, laughter-inducing games, and an abundance of enchanting bubbles. Clients, united in solidarity, extended a comforting hand and infused the atmosphere with unwavering positivity during this sensitive time.

Displaying remarkable initiative, our team members eagerly catered to every need, ensuring our cherished clients were snugly settled with blankets, refreshments, delicious sandwiches, and an assortment of tantalizing snacks. As the sun danced in the sky, clients eagerly engaged in a medley of spirited socialization and collaborative activities, from the throws of catch to the graceful arcs of a frisbee, and even the tranquil allure of fishing.







With each passing moment, the heaviness of grief seemed to dissipate, replaced by a palpable sense of joy and camaraderie that bound us all together. Time effortlessly slipped away amidst the laughter and shared experiences, leaving an indelible imprint of happiness on the hearts of our clients. Indeed, it was clear that spirits soared, and smiles flourished throughout the event, reaffirming the power of compassion and community in times of need.

Client Birthdays

Rick B. Molly M.

Brock B. Judy M.

Richard B. Chad O. Its time to celebrate!

These individuals have birthdays

Travis B. Shelley O. in May!

Danielle F. Cole O.

Guadalupe G. TJ P.

Timothy G. Kami P.

Todd G. Nicole S.

Grant G. James S.

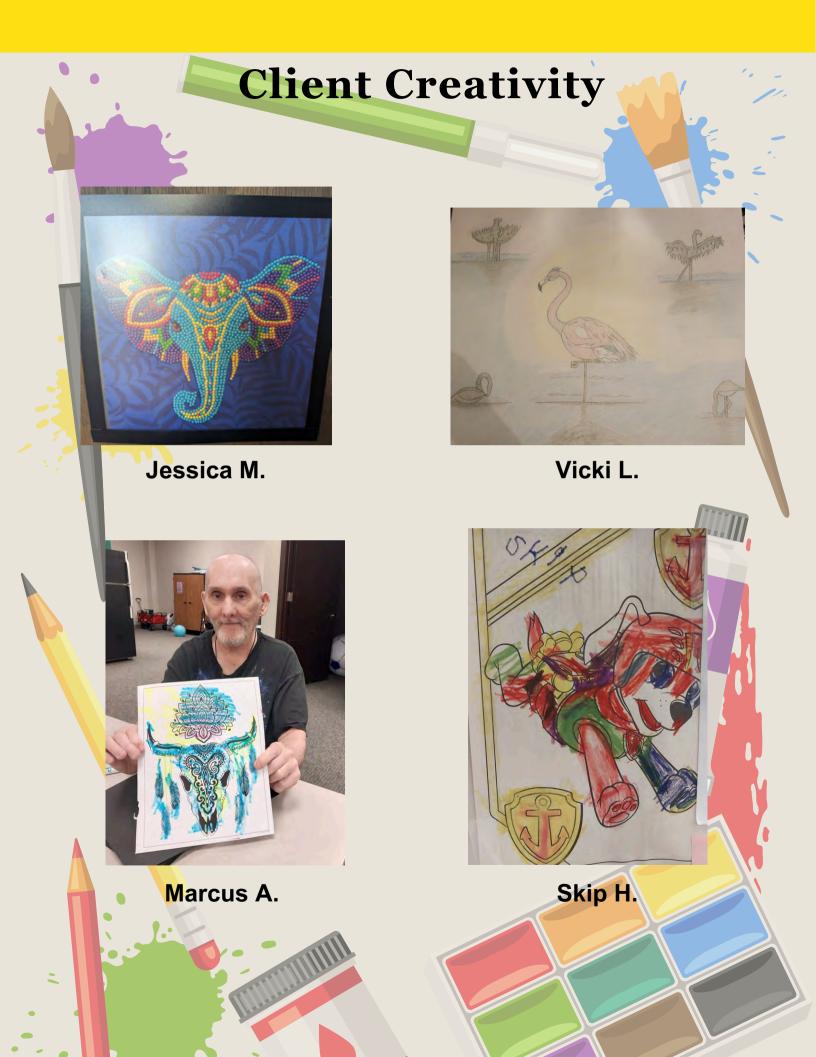
Mitchell L. Uriah W.



Team Member Creativity



Rhonda Baldwin

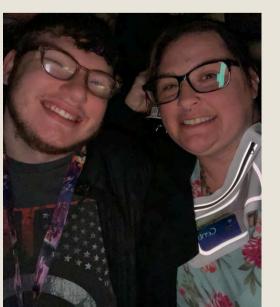


Community Engagement





Some of our Lead On Program clients attended an unforgettable experience at the Fall Out Boy Concert, marking a monumental milestone for many attending their very first live concert. The evening kicked off with friendly conversations and some tasty bites at Village Inn, setting the stage for an evening of pure excitement. Anticipation built as the group made their way to the CHI Health Center, eagerly awaiting the electrifying performance. Amidst the bustling crowds, they eagerly had their tickets scanned and braved the lines for coveted concert merchandise. Some indulged in favorite snacks at the concessions. As the first notes reverberated through the arena, the clients found themselves swept up in the energy of the opening acts, discovering new favorites to add to their musical repertoire. When Fall Out Boy hit the stage, the energy soared. From the pulsating beats of "Centuries" to the infectious rhythm of "Dance Dance" and the anthemic chorus of "This Ain't A Scene," the clients were transported into a world of excitement and musical bliss. The ride home echoed with laughter and animated discussions, as they relived every exhilarating moment of the concert. Inspired by the experience, they eagerly made plans to embark on more musical adventures soon, enriched by the memories and bonds forged at this extraordinary event.





Volunteering at the Library

In April, DayHab initiated an exciting volunteer collaboration with The Council Bluffs Public Library. Every other Tuesday, a group of our clients attends the library, where they check in at the front desk and receive their assigned tasks for the day. These tasks encompass a range of activities, including dusting, cleaning tables and chairs, and assisting with restocking and organizing books.

Once the clients complete their cleaning duties, they have the opportunity to unwind and socialize with their peers while enjoying some leisure time at the library. This experience not only allows them to contribute to our community but also fosters the development of valuable life skills and promotes independence among our clients.

We extend our heartfelt gratitude to The Council Bluffs Public Library for providing us with this enriching opportunity. We are eager to continue this biweekly activity and are excited about the possibilities that lie ahead through this newfound partnership.





OMNI CENTER COURT YARD AMERISERVE 2ND FLOOR MAY 8TH 11A-1P



Lunch will be provided
Walking tacos
Fruit cup
Cookie
Bottle water



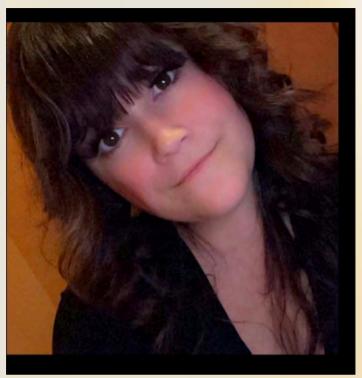
We would like to extend a warm welcome to all the new team members who have joined our team!

Mumin Aden
Mandi Alley
Shakiara Davis
Adrienne Elliott
Brayonna Evans
Timothy Hanna
Nafiso Haye
JoNita Heard
Alexia Ives

Xaria Jackson
Jill Leibert
Whitney Madden
September McElroy
Samantha Rasor-Buesing
Faith Seaman
Amanda Sulley
Tenisha Vawser



Team Member SPOTLIGHT



Hailey Woodbury

Since joining Ameriserve in August 2018,
Hailey Woodbury has distinguished herself
not only in her role as a Lead CSR but also
as the epitome of compassionate leadership,
both within our workplace and beyond.

Hailey's genuine concern for our clients radiates, making her a beacon of positivity in their lives. With a keen understanding of our clients' needs and preferences, coupled with

her steadfast commitment to their satisfaction, Hailey naturally assumes a leadership role in our service provision.

Beyond her exceptional professional contributions, Hailey manages the responsibilities of motherhood, showcasing remarkable time management and nurturing skills. Despite her demanding schedule, she remains a steadfast source of support for her colleagues, always willing to lend a helping hand and share her expertise. Hailey's unwavering dedication to both her family and her colleagues speaks volumes about her exceptional character and serves as a shining example for everyone at Ameriserve.

Her influence transcends boundaries, leaving a lasting impression on all fortunate enough to collaborate with her.

ASI Birthdays!

May 5th: Mumin Aden May 7th: Maria Dean May 11th: Kyle Payne

May 12th: Rhonda Baldwin May 13th: Landon Rowland

May 14th: Tyrone Kiner and Janelle Rolfes
May 18th: Kristi Bos and Madison Rodriguez

May 19th: Kyla Alba, Celestina Peter, and Daniella West

May 21st: Chaslyn Bryant May 22nd: Djenane Lafleur May 25th: Amanda Fischer

May 27th: Jamie Kleckner and Jessica Rea

May 28th: Margarita Rasmussen

May 31st: Katrina Tippery

ASI Anniversaries!

Holley Duncan 05/01/2006 (18 years)

Lisa Hagan 05/16/2008 (16 years)

Eric Seitz 05/09/2011 (13 years)

Torre Childers 05/06/2015 (9 years)

Katrina Tippery 05/08/2015 (9 years)

Kimber Renk 05/02/2016 (8 years)

Kassandra Jones 05/20/2016 (8 years)

Briana Travis 05/18/2018 (6 years)

Alondra Ibarra 05/15/2019 (5 years)

Breanne Rea 05/02/2022 (2 years)

Renae Addison 05/18/2022 (2 years)

Jordan Hendrickson 05/18/2022 (2 years)

Amanda Carpenter 05/03/2023 (1 year)

Loren Knauss 05/04/2023 (1 year)

Maria Dean 05/16/2023 (1 year)

DeAnna Winters 05/17/2023 (1 year)

Donald Blakeman 05/17/2023 (1 year)



ASI University



Congratulations to:
Sabrina Case, Monica
Estes, and Tyler Pearson
for completing ASI Way!



Congratulations to:
Janelle Rolfes, Nicolette
Garry Perdunn, Gabriel
Kane, and Margaret
Mckenzie for completing
ASI Way!

ASI University



Congratulations to: Paul Menking, Harlee Shoemaker, Rachael Prinzing, Annie Jackson, Avery Thomas, and Madison Hanna for completing Coaching 1!



Congratulations to:
Hannah Evers, Jennifer
Guyett, and Tonya
Spurlock for completing
Coaching 1!

Goal Achievements

Heidi Rodenburg got a new puppy!

Kara Lambries got a new puppy!

Amanda Fischer bought a house!

Tyna Anderson went to North Carolina!

Jeff Manzer was promoted to Assistant Controller

Alyssa Thiles bought a new car!

Upcoming Events and Holidays:

May 4th Omaha Flea Market 10000 California St, Omaha, NE 12pm-5pm

May 4th
Carson City Wide Garage Sale
8pm-12pm

May 4th
Spring Plant Sale
Westfair Fairgrounds
8am-11am

May 7th
Clean Sweep
Meet at Bayliss, Clean City Wide
4pm-6pm

May 7th
Adult Board Game Night
CB Library
6pm-8:45pm

May 11th Pancake Man Bayliss Park 8am-10:30am May 11th
Celebrate CB Parade
Bayliss Park
10:30am

May 11th Corgi Races Tom Hanafan River's Edge Park 10am-3:30pm

May 11th
Cochran Park
Murals and Music
2pm-4pm

May 11th- May19th
The Big Bounce America
Westfair Fairgrounds
9am-7pm

May 12th

Inother's

May 16th
Farmer's Market
Bayliss Park
4:30pm-7:30pm

May 20th
Adult Coloring Club
CB Library
6:30pm - 8pm

May 21st
Adult Board Game Night
CB Library
6pm-8:45pm

May 23rd Glittering Darkness Art Show 712-Initiative 4pm-7pm

> May 23rd Farmer's Market Bayliss Park 4:30pm-7:30pm

May 25th Festival of Trains Tom Hanafan River's Edge 10am-6pm

May 30th
Farmer's Market
Bayliss Park
4:30pm-7:30pm

Continuing Education

AmeriServe distinguishes itself in our region by offering monthly continuing education classes aimed at fostering team member development. Our dedicated continuing education committee takes pride in crafting classes that resonate with team members and contribute to their professional and personal growth. In May, we are excited to introduce a new training opportunity focused on mastering the process of completing General Event Reports (GERs) with clarity and precision. Whether you're eager to deepen your understanding of the GER process or a supervisor seeking to provide valuable coaching to your team members, we encourage you to attend this informative session. Join us to gain essential insights and skills that will empower you in your role and enhance your contributions to our collective success. Mark your calendar and make the most of this valuable learning opportunity!

ASI Cookbook Recipe of the Beef and Pepper Rice Bowls

Month!

Ingredients:

- 2 TBS of butter.
- 1 medium onion, diced.
- 1 green bell pepper, diced.
- 1 red bell pepper, diced.
- 1 jalapeno diced (optional).
- 1 IB ground beef.
- 1/2 cup soy sauce.
- 1 TBS garlic powder.
- 1 tsp salt.
- 2 tsp black pepper.
- 4 cups of cooked white or brown rice.

BEEF & PEPPER Rice Bowls

Directions:

- 1.) In a large pan melt the butter.
- 2.) Add onion, green pepper, red pepper, and jalapeno, cook for 5 minutes.
- 3.) Add ground beef, cook until beef is browned, and veggies are tender.
- 4.) Drain grease from peppers and beef.
- 5.) Add soy sauce, garlic powder, salt, and pepper. Stir until mixed together.
- 6.) Mix in the cooked rice.
- · 7.) Serve and enjoy!

End up making the recipe of the month? Send pictures of everyone creating the recipe to bhargens@ameriserveinl.com to be featured in the next newsletter edition!

