

August 2024 Newsletter

"Making lives better tomorrow by what is done today." Honks!

Adan Iniguez Rios for continuing to make long trips to Clarinda to provide support and knowledge to those working in that area. -Eric S. Lacey Greiner for getting ahead on her caseload. -Chelsea A. Zamzam Abdi for taking the initiative and doing a fantastic job in her new role. -Amber S.

Sharon Anderson for adjusting her schedule to cover gaps at the home and working through new location trials. -Alex T.

Isaiah McGrone for handling his first DHS report and did well at collecting data as well as completing the file. -Amber M.

Tiffeny Hodtwalker for doing a great job and always being so helpful.
Robin

Brenna Livingston for stepping up and taking the lead at Dayhab the day after the holiday. -Becky H.

Samantha Baldwin and Kelly Stogdill for working well together and building a huge support for ASI 2. -Amber M.

Have Honks to give? Send an email to Btravis@ameriserveintl.com or bhargens@ameriserveintl.com..

Don't see your honks recognized here? Check the lobby monitor system at the front desk the next time you are in the office!

Honks!

- Julia Guilliams for working longer shifts every other Sunday. -Lisa H.
 - Madison Hanna for getting accepted into Buena Vista, she starts classes this fall! -Diana S.
 - Omar Ismail for being so flexible and patient waiting to transfer from overnights to days. -Lisa H.
- Megan Travis and Wendy Lapel-McIntosh for making hundreds of phone calls for recruitment each week. -Tyna A.
 - Osvaldo Lopez and Tree're Edwards for being flexible with their hours while 213 was short team members. -Alondra I.
- Bre Reed, Randii Logue, Sarah White, Traci Burton, Monica Estes and Kathy O'Neil for working together as a team at 2428. -Misty F. Rachael Prinzing and Dennis Stolz for being flexible and covering shifts or transport. -Chaslyn B.
- Ainsley Irwin for incredible work at the location, along with great communication and a positive mindset. -Isaiah M.
 - JoNita Heard for being on top of client needs and having good communication. -Diana S.
- Andrenika Teel for getting accepted at Buena Vista and will start classes this fall! -Tyna A.
- The entire team at 1410 for being there and working together as a team. Go 1410! -Corina G.
- The entire team at 213 for the improvements on documentation. Alondra I.
- Jaymee Talcott and Alex McClelland for working many open hours to ensure location shifts are covered. -Amber S.
 - Deana Blunt for having a perfect schedule posted. -Amber S.

Client



Sabrina M.

Sabrina has been a dedicated participant in our hourly program for nearly a year. Balancing a full-time job working with children, a passion she truly loves, Sabrina exemplifies hard work and commitment. At home, she enjoys the company of her cat, Knight, and values spending quality time with her friends. Sabrina's primary goal when joining Ameriserve was to achieve greater independence within the community, and she has consistently worked towards this aspiration.

Through her relentless effort, Sabrina has successfully maintained her home, excelled in her job, and remained actively engaged in her community. Her ongoing goal is to continue building her skills, reducing her dependency on support team members, and ultimately achieving full independence. We are proud of Sabrina's progress and look forward to seeing her continue to thrive.

Spotlight

Client Birthdays

Its time to celebrate!
These individuals have birthdays
in August!

Aries B.

Mark C.

Brian E.

Stephanie F.

Rhonda G.

Krista H.

Paul H.

Justin J.

Brian M.

Calvin M.

Jessica M.

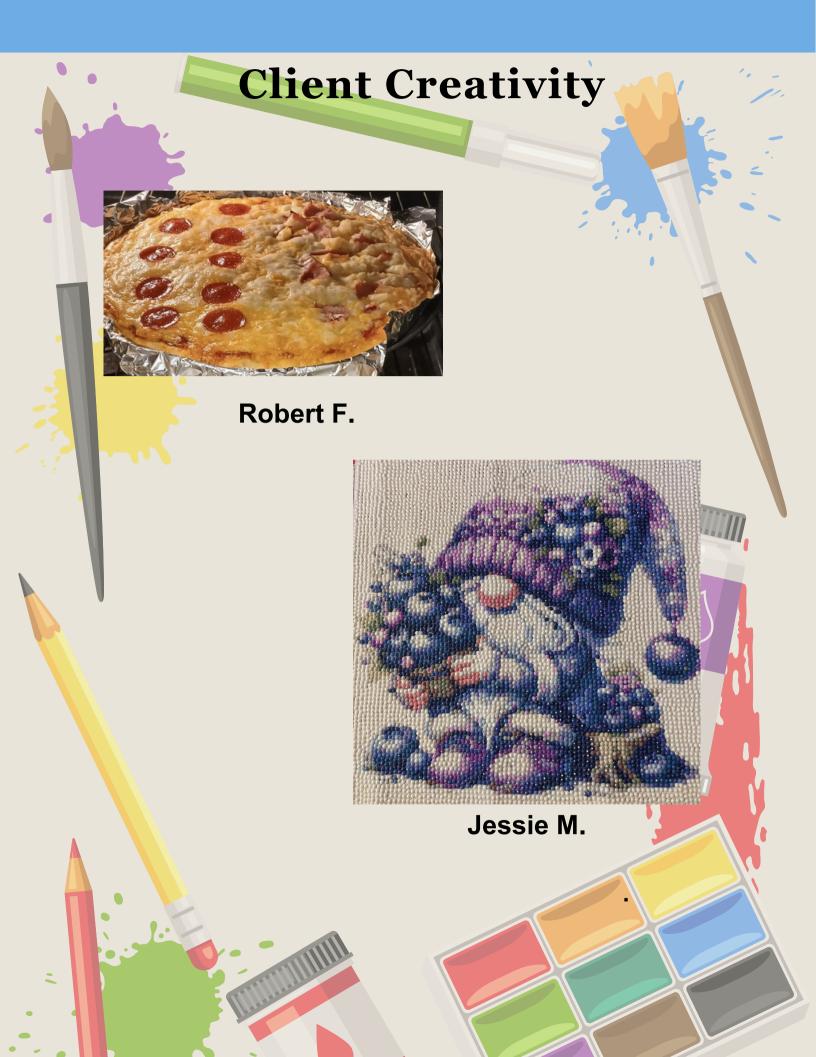
Philip N.

James O.

Oliver S.

Jeff W.





Client Creativity



James S. Adam D. and Shelby S.



Emily E. and Nicole S.



Stephen W. Craig L. Justin H. Josh H. and Sarah V.

Power of Proof

Brian E. is a familiar face at Ameriserve as well as the local Walmart, where he works diligently and always greets customers with a smile. Known for his infectious positivity, Brian has become a beloved figure in the community. But his story goes beyond the aisles of the retail giant—it's a testament to hard work, resilience, and a deep love for his family and pets.

Brian E.

Starting from humble beginnings, Brian faced numerous challenges on his journey to where he is today. Despite the obstacles, he has worked his way up to a position he is proud of, embodying the adage "started from the bottom, now we're here".

Outside of work, Brian is a devoted family man and an avid pet enthusiast. His home is a mini menagerie, housing a collection of unique pets, including bearded dragons, spiders, and geckos. These creatures are not just pets to Brian; they are a part of his family. He takes great pride in caring for them, often sharing fascinating stories and tips with friends and customers alike.

Brian's commitment to his family is evident in everything he does. Whether it's spending quality time with his loved ones or ensuring his pets are well taken care of, he puts his heart and soul into it. His everpresent smile is a reflection of the joy he finds in his life, from his job at Walmart to his role as a family man and pet caretaker.

Brian's story is a reminder that success is not just about reaching the top but also about the journey and the people and passions that make it worthwhile. His positive attitude and dedication continue to inspire those around him, making him a cherished member of both his workplace and his community.

Community Engagement

This past month, several Lead-On and Hourly Clients ventured out to the WWE Smackdown live event in the area. The group, united by a shared interest in professional wrestling, was completely absorbed by every powerbomb, chokeslam, and moonsault the event had to offer. The energy in the arena was electrifying, with the crowd's excitement adding to the thrill of the live performances.

The experience was made even more special by an additional show taping, allowing the attendees to enjoy two shows in one night. This unexpected bonus added an extra layer of excitement and value to the evening, making it an unforgettable experience for all who attended.

From the dramatic entrances to the high-flying maneuvers, every moment was a testament to the entertainment and athleticism that WWE is known for. Our clients had an amazing time, sharing cheers and gasps with fellow fans, and creating memories that will last a lifetime.

This event was truly one for the books, and everyone is eagerly anticipating WWE's return. We can't wait to experience another night of unforgettable action and camaraderie!



Community Engagement

Kari and David, long-time fans of the iconic band, The Beach Boys, spent an unforgettable evening at the band's concert at the Stir Concert Cove.



Rhonda and Jairret enjoyed a fun-filled evening at Westfair and attended the Demolition Derby, an event that has become a yearly tradition for them.





Volunteering in the Community

This month, one of our Lead-On clients, Xander, began volunteering with a local non-profit horse ranch called Wild Hearts 'N Horses. Xander had been searching for volunteer work that felt meaningful to him, and when he first heard about the horse ranch, he knew it would be a perfect fit.

Xander now volunteers at the ranch two to three times a week, helping with hay bales, various maintenance jobs, and, of course, tending to the horses. He has developed a friendship with the owner and operator of the ranch and genuinely enjoys his time spent there with the horses and other staff members.

Xander plans to continue volunteering at the ranch and is excited to see what other opportunities may become available to him.

We would like to extend a heartfelt thank you to the owners and staff at Wild Hearts 'N Horses for the significant impact they have had on Xander and his progress within our programs.





Team Member Creativity



Timothy Hanna

minimi



Rhonda Baldwin



We would like to extend a warm welcome to all the new team members who have joined our team!

Erin Bartles
Ragih Bashir
Angela Belt
London Cole
Maria Gamache
John Guinan
Gabriella Gutierrez
Kendal Mallory
Katherine May

Ashley Meyers
Juliana Munoz
Flavia Nagatani
April Nunez
Nevaeh Rodgers
Derek Sellers
Giles Stewart
Keely Stolp



Team Member SPOTLIGHT



Annie Jackson

Annie Jackson, an integral member of Ameriserve for 8 months, brings a vibrant, warm, and positive presence to the team. Her commitment to excellence in the Lead On program is unparalleled, especially in her role working overnights. Annie stands out as a designated trainer for overnight shifts, where she takes great pride in ensuring new team members are well-prepared for success. Her dedication to client care is evident in every interaction, consistently demonstrating a proactive approach and strong communication skills.

Outside of work, Annie enjoys crocheting and organizing events with her children, cherishing her role as a devoted mother. She is deeply motivated to advance in her career, with her sights set on becoming a Lead CSR, a goal she is steadily approaching. Annie's exemplary work ethic and unwavering dedication make her an invaluable asset to the Lead On program, and we are grateful for her ongoing support and contributions.

ASI Birthdays!

August 2nd: Thau Meh

August 3rd: Danielle Coverdill

August 4th: Lacey Greiner and Elena Reedy

August 5th: Tara Marsh

August 8th: Deana Blunt and Kyle Clemens

August 9th: Amber McDowell
August 10th: Brenton Tibbs
August 11th: Ailish Andersen
August 15th: Dennis Stolz
August 16th: Anne Tiernan
August 17th: Patricia Ring

August 18th: Ainsley Irwin and Breanne Rea

August 19th: Brenna Livingston

August 21st: Alyssa Thiles

August 24th: Torre Childers and Robin Ganske August 27th: Tyna Anderson and Gary Milunas

August 28th: Madison Hanna August 30th: Erin Bartles

August 31st: Shakiara Davis and Tasha

Philmalee



ASI Anniversaries!

Amber McDowell 08/14/2007 (17 years)

Sarah Smith 08/12/2016 (8 years)

Tanja Ebert 08/15/2016 (8 years)

Corina Gray 08/31/2016 (8 years)

Hailey Woodbury 08/20/2018 (6 years)

Vicki Reed 08/29/2018 (6 years)

Amber Scangarello 08/10/2021 (3 years)

Artayvia Dunlap 08/05/2022 (2 years)

Janelle Rolfes 08/05/2022 (2 years)

Ailish Andersen 08/30/2022 (2 years)

Anne Tiernan 08/22/2023 (1 year)

Goal Achievements!

Madison Hanna for going back to school!

Andi Teel for going back to school!

Heather Harmon for being promoted to CSC!

Madison Hanna for being promoted to LCSR!

Rachael Prinzing for being promoted to LCSR!

Upcoming Events and Holidays:

August 3rd
Youth Fishing Derby
Big Lake
9am- 2pm

August 3rd
5th Annual Touch a Truck
Ditmars Orchard
10am-2pm

August 6th
National Night Out
Tom Hanafan River's Edge
5:30pm- 8:30pm

August 8th
2024 Summer Kids Markets
Bayliss Park
4:30pm

August 9th
Adult Board Game Night
Carter Lake Library
6pm- 9pm

August 9th & 10th
Emanuel Lutheran Garage Sale
2444 N Broadway
8am-2pm

August 10th
Glowga at the Orchard
Ditmars Orchard
8:30pm-10pm

August 10th
Thrifty Artist Garage Sale
3504 S 108th St, Omaha NE
9am-3pm

August 11th
Sunday Market
Quaker Steak and Lube
10am-2pm

August 11th
7th Annual Wags and Wheels Fundraiser
Midlands Humane Society
12pm-4pm

August 15th
Bikes on the 100 Block
5pm

August 15th-17th
Omaha's Greek Festival
602 Park Ave, Omaha NE
5pm-10:45pm

August 17th-18th
Chalk Art Festival
200 South 31st Ave, Omaha NE
10am- 6pm

August 17th & 18th
Zinnia Flower Festival
Ditmars Orchard

August 18th
Black Squirrel Triathlon
Lake Manawa
8am

August 23rd Sunset Hike Fontenelle Forest 7:30pm- 9:00pm

August 24th & 25th
Hippie Fest
905 Allied Road, Bellevue NE
12pm-7pm

Railway Wednesday Bike Rides
Wednesdays at 6pm

Farmers Market Thursdays 4:30pm



Employee Referrals

Did you know about AmeriServe's Employee Referral Program? We value and appreciate our team members who help us grow by referring qualified candidates to join our team. Here's how it works:

- Initial Bonus: Refer someone to work at AmeriServe. If they get hired, you'll receive a \$50 bonus deposited into your account.
- Additional Bonus: Once your referral reaches their 30-day milestone, you'll receive an additional \$50 deposit.
- No Limits: There is no limit to the number of referrals you can make. The more people you refer, the more bonuses you earn!
- Recognition: Your efforts in bringing top talent to AmeriServe will be recognized in our monthly newsletter.
- Easy Process: Simply fill out the referral form on our internal portal and provide the necessary details about your referral. We'll take care of the rest!

Why Refer?

- Strengthen Our Team: By referring people you know and trust, you help build a more cohesive and effective team.
- Enhance Company Culture: Bringing in new team members who share our values and work ethic helps maintain and enhance our positive workplace culture.
- Personal Satisfaction: There's a great sense of satisfaction in helping friends and acquaintances find rewarding employment.

Thank you for helping us build a stronger team at AmeriServe. Your referrals make a difference!

ASI University



Congratulation to:
Sammie McQuinn and
Tiffeny Hodtwalker on
completing Coaching 1!



Congratulations to: Carli Salas, Amanda Fay, Saryah Briscoe, and Robin Ganske for completing Coaching 1!

Is there a topic you would like to see offered? Please email suggestions to Briana Travis at btravis@ameriserveintl.com or Becky Hargens at bhargens@ameriserveintl.com

ASI University



Congratulations to: Paul Menking, Rachael Prinzing, and Madison Hanna on completing ASI Way!



Congratulations to:
Hannah Evers and
DeAnna Winters for
completing ASI Way!

Is there a topic you would like to see offered? Please email suggestions to Briana Travis at btravis@ameriserveintl.com or Becky Hargens at bhargens@ameriserveintl.com

Continuing Education

We are excited to announce that in August, we will be hosting our Annually Required Training focused on Documentation within Therap. This comprehensive session is designed to provide an in-depth exploration of documentation practices, ensuring that all team members are well-versed and up to date with the latest standards and protocols.

During this training, we will dive deeply into the intricacies of effective documentation, covering best practices, common challenges, and innovative strategies to enhance our documentation processes. Whether you are a seasoned professional looking to refresh your knowledge or a newer team member seeking to gain insight into areas that may pose difficulties, this training promises to be invaluable.

Our goal is to equip you with the tools and understanding necessary to excel in your documentation responsibilities, ultimately contributing to the overall efficiency and quality of our services. We believe that by refining our documentation skills, we can improve communication, streamline workflows, and better support the individuals we serve.

ASI Cookbook Recipe of the Month!

Cheesecake Salad

Ingredients:

- · 8 oz cream cheese softened.
- . 1/2 cup white sugar.
- . 8 oz cook whip thawed.
- . 3 cups strawberries sliced.
- 1 cup blueberries
- 1 cup raspberries.



Directions:

- . 1) In a large bowl, combine cream cheese and sugar until smooth.
- 2) Fold in the cool whip.
- . 3) Fold in the fruit.
- 4) Cover and set in fridge for 30 minutes.
- 5) Serve and enjoy!

Cowboy Caviar

Ingredients:

- 2 cans whole kernal corn drained.
- 1 can Rotel, drained.
- · 2 cups shredded cheddar cheese.
- · 6-8 pieces of green onion sliced/chopped.
- · 1 cup sour cream.
- · 1 cup mayonnaise.
- · Fritos, chips cracker, or veggies for dipping.

SCOUPS!

Directions:

- 1) Add all ingredients in a large mixing bowl.
- 2) Gently mix until combined with a spatula or spoon.
- 3) Transfer dip to serving bowl/cover and rerfrigerate for at least 30 minutes.
- · 4) Serve and enjoy!