

The Peoples Press

November 2024
Newsletter



“Making lives better tomorrow by what is done today.” Honks!

Emma Judd for having no missing documentation corrections to complete.
-Michaela D.

Pat Ring and Brandon Johnson for communicating ahead of time about
when they will pick up/drop off clients for flu clinic. -Bre R.
Tiffeny Hodtwalker for always having a positive attitude and making sure
all areas are stocked with supplies and installing door wedges. -Becky H.

Andi Teel, Wendy Lapel-McIntosh for being open to the idea of a
mandatory report sign-up sheet. -Tonya C.

Hope Reichart for covering open shifts at Dayhab and doing a wonderful
job with the clients and ensuring documentation was completed. -Kilene
L.

Pat Ring for always having great communication. -Bre R.

Chloe Nichols for her flexibility. -Diana S.

Chaslyn and Isaiah for their support and taking care of my caseload while I
as off. -Diana S.

Kari Cook for reaching out regarding a GER and taking care of the client
and communicating to the parents. -Heather H.

Have Honks to give? Send an email to Btravis@ameriserveintl.com or
bhargens@ameriserveintl.com.

Don't see your honks recognized here? Check the lobby monitor system at the front
desk the next time you are in the office!

Honks!

Ashley Partridge for rescheduling a client's flu shot time to make it best fit that client's needs. -Bre R.

Andi for sharing the information about the Mandatory Reporter sign-up sheet during the on-boarding process. -Tonya C.

Dayhab south team members for handling the increase in recent behaviors while still working as a team! -Veronika F. and Torre C.

Joanie Renk on her preparedness for her FIR and only having one correction. She also always completes her spend downs by the 25th of each month. -Shelley S.

Tyler Pearson for all the recent work he has done! He has completed client videos, monthly house audits, creating new training processes, assisting in-person trainings, fixing numerous things that come up every day all while attending meetings. -Jake J.

Tanja Ebert for training new team members. -Michaela D.

Briana Travis for putting on another successful year of the flu shot clinic. -Andi T.

Wendy Lapel-McIntosh for learning a new task with a new hire and taking initiative with learning new tasks. -Andi T.

The entire team at 2428 for working diligently with a client who needs extra support. -Amber S.

Tonya Carroll for coming up with the system for scheduling Mandatory Reporter. -Andi T.

Rodnesia Smith-Carter for training other team members and giving them the best experience here at AmeriServe. -Andi T.

Ayralynn Munro for being patient with transferring from ASI to ASI 2 and staying the course and now doing well and being a great addition to ASI 2. -Andi T.

Michelle Hagelstein for being on top of her responsibilities in training new team members and providing one on one trainings. Communicates effectively to her PC. -Alex T.

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Honks!

Megan Travis and Wendy Lapel-McIntosh as they talk to clients daily at times they are the extra support the client needs to vent or get redirected. -Diana S.

Briana Travis for always being willing to cover the front desk to able to give breaks to the admin team even if its last minute. -Andi T.

Alondra Ibarra for participating in a client's SIS assessment where the tier was increased to accurately reflect the support needs of that person. -Lisa H.

Alex Tison, Alondra Ibarra, and Misty Fleming for administering a clients schedule II medication while the 1114 team was completing the course. -Lisa H.

Kayla Kron and Stephanie Cox for the communication regarding clients and appointments. -Heather H.

Lisa Gaunt for helping with the flu shot clinic and giving me moral support because I hate needles. -Andi T.

Kelly Wieczorek, Sam Baldwin, and Amber McDowell for training me in my new role as a CSC. -Heather H.

Misty Fleming for her role as a CSC. She had her paperwork turned in a timely manner, she responds to the needs of her location and rarely needs assistance, she has great communication with her PC. -Alex T.

Alejandro Morales for always smiling and having the best attitude. -Andi T.

Briana Travis for quickly getting things done when contacts need added into Therap. -Diana S.

Veronika Finck and Torre Childers for always communicating with CSCs and guardians regarding client behaviors or daily updates. -Becky H.

Alex Tison for always being available when his locations needs him. -Misty F.

Jeff Manzer for catching what could have been a major mistake in accounting. -Tyna A.

ASI 2 team for making a smooth transition for a client moving from 24-hour to Lead-On. -Ashley P.

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Honks!

Jessica O'Neal for always being willing to pick up shifts when needed. -
Sam B.

Alex Morales and Ayrallynn for getting their new hire items taken care of
in a timely manner. -Chaslyn B.

Dustin for working with a client more with high medical needs. -Kelly W.
Stephanie Cox, Abby Cavallaro, Lura, Jenny, and Kerigan for continuing
with being open to taking it slow with a new client as they acclimate. -
Kelly W.

Christian Soria for amazing coaching with a client after a surgery. -Isaiah
M.

Paul Menking for his support at 3436. -Isaiah M.

Susan Hastie for her flexibility. -Isaiah M.

Annie for being on top of overnight duties. -Isaiah M.

Tyler Pearson for doing an amazing job with putting together the client
videos and stringing new internet lines at 215 A. -Bri R & Dawn W.

Amber McDowell for always going above and beyond for ASI 2. -Diana S.

Ashley Partridge and Kelly Wieczorek for following through on getting
client eligibility reinstated. -Chelsea A.

Jessica O'Neal, Rhonda Baldwin, Michael Graham, and Jennifer for using
coaching skills with a client in need of guidance. -Sam B.

Diana Sharp, Chaslyn Bryant, Isaiah McGrone, and Madison Hanna for
participating in the trunk or treat event for the Culture group! -Briana T.

Kayla Kron and Kari Cook for helping with transportation for the Special
Olympics. -Sam B.

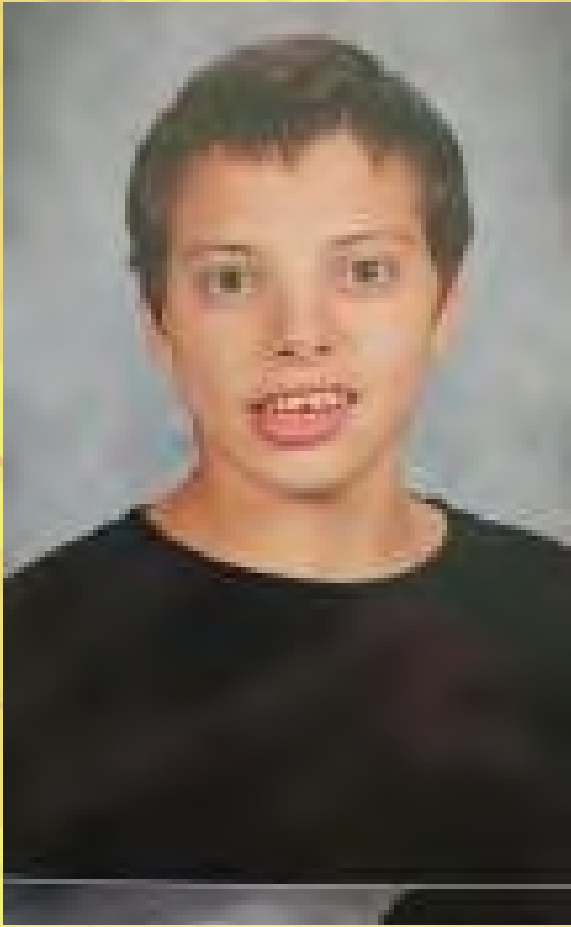
Kelly Wiecek for communicating with a client was going to move to a
new address. -Briana T.

The Culture task force and their work on remodeling the Con-Ed room. -
Briana T.

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Client



Noah K.

Noah joined AmeriServe in April 2024, coming to us from Lake Mary in Missouri. After graduating high school, he wanted to move closer to his family in Iowa, and we're thrilled to have him on the AmeriServe crew. Noah has shared how much he loves the freedoms AmeriServe offers—he helps plan the menu, chooses his daily activities, and enjoys making decisions for himself.

A creative individual, Noah has an impressive imagination, using everyday household items to craft unique creations. He also has a special love for Christmas, spending hours decorating his tree with lights, ornaments, and beautifully wrapped boxes, making sure that everything is just right.

When he's not busy crafting or perfecting his decorations, Noah enjoys riding his bike around the neighborhood and taking van rides to explore the community. Since joining AmeriServe, he has built strong relationships with his peers and team members, worked hard on using his coping skills, and become more aware of his emotions.

We're extremely proud of the progress Noah has made in such a short time with us, and we're excited to see all he will accomplish!

Spotlight

Client Birthdays

**Its time to celebrate!
These individuals have birthdays
in November!**

**Misty A.
Steven A.
Sara B.
Jarriet B.
Amanda C.
Shane C.
Dennette J.
Loralee K.
Ivan L.
Grace M.**

**Andrew M.
Bethany N.
Shane P.
Megan R.
Tina S.
Sarah V.
Brian W.
Corey W.
Jess W.
William Z.**



POWER OF PROOF

Rob joined AmeriServe in March 2024. Since then, he has set a personal goal to live independently in the community. To achieve this, Rob has worked on building strong relationships with his team and peers, using his coping skills when needed and learning to identify potential triggers.



Rob L.

With the support of his team, Rob has become more involved in managing his finances and set personal budgeting goals to support his success. Recently, he applied to McDonald's with minimal assistance and was hired without the need for a job coach! We are incredibly proud of Rob's progress and can't wait to see what the future holds for him!

Special Olympics Bowling

The lanes were alive with excitement as athletes from our community showcased their skills and sportsmanship at the Special Olympics Bowling Tournament. The event was a true celebration of perseverance, determination, and talent.

A huge congratulations goes to Janet L. and David L., who both bowled with impressive skill and clinched 1st place in their respective divisions. Their hard work and dedication to the sport were evident as they knocked down pins, taking the top honors.

Kaleigh G. also performed exceptionally well, earning a well-deserved 2nd place. Her focus and consistency kept her right at the top, and she delivered a fantastic series that had everyone cheering.

Not far behind, Cole O. rounded out the podium with a strong performance, earning 3rd place. Cole's enthusiasm and commitment were truly inspiring to watch, and his skill on the lanes was a testament to his dedication.

These athletes have shown that success comes from hard work and passion. Congratulations again to Janet, David, Kaleigh, and Cole for their outstanding achievements at this year's Special Olympics Bowling Tournament!



The More you know

During the holiday season, there are meaningful ways to make a difference in the lives of those in need, and New Visions Homeless Services in Council Bluffs offers several opportunities to get involved. This Thanksgiving, you can volunteer to serve a hot meal to individuals experiencing homelessness, providing not only nourishment but also companionship during a time when connection is deeply valued. Engaging in conversations with those less fortunate can create a heartfelt and impactful experience for both you and the individuals you meet.



SPREAD Joy This Season....
Adopt-a-child
Or
Adopt-a-family

To Support New Visions Community Holiday Celebration & Giveaway.

For More Information Please Visit:
www.newvisionshs.org
Or Contact:
SWallar@newvisionshs.org

 **NEW VISION**
HOMELESS SERVICES

For Christmas, consider participating in their Adopt-A-Child or Adopt-A-Family program, which aims to bring joy and hope to those in need. By adopting a child or family, you'll have the chance to fulfill their Christmas wish list, ensuring they have a holiday to look forward to. You can indicate preferences for the age and gender of the child or family you wish to adopt, and New Visions will provide details, including clothing sizes and specific items they need or desire. Gifts for the Adopt-A-Child program should be delivered to the New Visions office no later than December 6, 2024. Your contribution will be an important step toward providing hope and helping individuals transition out of homelessness. By joining New Visions in their mission, you become part of a larger effort to uplift and support those facing hunger and homelessness in our community. It truly takes the entire community working together to create lasting change. For more information or to get involved, please contact New Visions Homeless Services. Your generosity this holiday season can help bring light and hope to those who need it most.

Client Creativity



Xander Z.



Dayhab South



Dayhab 215A

Costume Contest Winners



Calvin M. For scariest costume



Spencer C. For funniest costume



Jamie O. For most creative costume



Brian W. and Tami A. for best group costume

Halloween Party

Our 4th Quarter Celebration took on a spook-tacular twist this year at our Halloween Costume Party! Team members, friends, and family gathered to enjoy an afternoon filled with fun, laughter, and, of course, fantastic costumes.

From classic ghouls and goblins to creative homemade costumes and popular characters, everyone went all out with their outfits, showcasing impressive creativity and Halloween spirit. The energy was high as we did the monster mash, thriller, and spooky slide across the dance floor, filling the space with music and laughter.

Adding to the excitement, we hosted a costume contest with prizes for categories like “Best Group Costume,” “Funniest Costume,” “Scariest ”and “Most Creative Costume,” giving everyone a chance to share the spotlight. It was a memorable way to celebrate another successful quarter together and bring everyone closer as we look forward to the end of the year.

Here’s to many more celebrations like this in the years to come—can’t wait to see what costumes you’ll come up with next year!





Welcome!

We would like to extend a warm welcome to all the new team members who have joined our team!

Ahmed Abdulrahman

Kristina Ayers

Patiang Boules

Mollie Champlin

Tina Davis

Rutkoch Goundong

Amy Kasperbauer

Jerard Lenihan

Juanita Mitchell

Timothy Ruiz

Kaylin Skillett

Victor Walker

Katie Wright



Team Member SPOTLIGHT

Stephanie, a devoted employee at Ameriserve for over a year, is well-known for her dedication and compassion. She ensures her clients are not only well cared for but also actively engaged in their community. Her commitment goes beyond the daily routine, as she frequently involves them in local events, including taking them to see professional wrestlers and Omaha Lancers hockey games.

Stephanie is deeply involved with the Omaha Lancers Hockey team and is known as a “Hockey Mom” to the team. She has brought snacks and holiday treats to the players, creating a sense of community and support. Her clients benefit from her enthusiasm, often accompanying her to the games for a fun and engaging experience with the team.

Before joining Ameriserve, Stephanie served as a correctional officer for an impressive 22 years for Pottawattamie County. Her background in law enforcement has equipped her with a strong sense of responsibility, coaching and care, which she continues to demonstrate in her current role.

In addition to her professional life, Stephanie has a passion for puzzles, crime mysteries and traveling to England. Despite her busy schedule, she always finds time to be a supportive mother to her daughter and an active member of her community.

Ameriserve is fortunate to have such a dedicated and caring individual on their team, making a positive impact both at work and in her personal life.



Stephanie Cox

ASI Birthdays!

November 1st: Omar Ismail

November 9th: Georgia Riera, James Sharp, and Katie Wright

November 11th: Ryan Wilson

November 12th: Artayvia Dunlap

November 19th: Steven Pearson

November 20th: Kilene Lyons

November 23rd: Azia DeCenzo and Lexus Franks

November 24th: Darrin Haynes and Vicki Reed

November 27th: Whitney Madden

November 28th: Ashley Partridge, Faith Vanhorn, and Hope Vanhorn

November 30th: Keely Stolp

ASI Anniversaries!

Dana Nielsen 11/28/2005 (19 years)

Patricia McCurry 11/30/2016 (8 years)

Kelly Wieczorek 11/04/2019 (5 years)

Kyla Alba 11/05/2019 (5 years)

Kayla Kron 11/14/2019 (5 years)



Breast Cancer Awareness Month

Breast Cancer Awareness is an international health campaign observed every October, dedicated to promoting the importance of early detection, screening, and prevention of this disease. Throughout the month, individuals and organizations come together to raise awareness and show support for those affected by breast cancer.

This October, AmeriServe team members and clients stood in solidarity by wearing pink, the signature color of breast cancer awareness, to honor and remember those who have battled or are currently battling the disease.

Together, we acknowledge the strength and resilience of survivors, as well as the courage of those who continue to fight. By raising awareness, we hope to inspire others to prioritize regular screenings and take preventive measures, making a difference in the fight against breast cancer.



Breast Cancer Awareness Month



Trunk or Treat

Members of the Culture Task Force recently took part in a Trunk or Treat event in collaboration with our partners at the Iowa Sports Complex. They volunteered their time to hand out candy, “We’re Hiring” cards, and referral information, helping to raise awareness of AmeriServe within our community. The four participants proved invaluable to the Culture Task Force, contributing significantly to this event and other initiatives the task force leads!



★ ASI University



**Congratulations to:
Nevaeh Rodgers, John
Guinan, and Erin
Bartles for completing
Coaching 1!**



**Congratulations to:
Kerigan Keefer,
Mallorie Britt, Angela
Belt, Sharon
Anderson, and
Brayonna Evans for
completing Coaching
1!**

★ ASI University



**Congratulations to:
Caitlyn Kush, Zamzam
Abdi, Joshua
Whitelaw, Tiffeny
Hodtwalker, and Hope
Reichart for
completing ASI Way!**

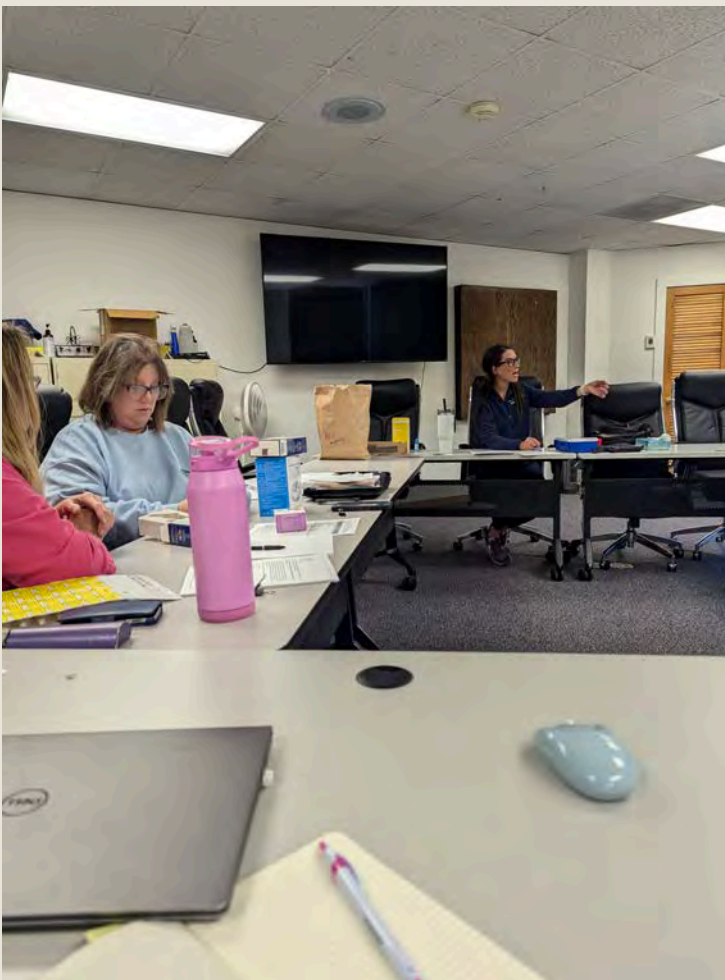


**Congratulations to:
Emma Judd for
completing ASI Way!**

Medication Manager

AmeriServe has incorporated the Medication Manager curriculum into our training programs for team members who administer Schedule II medications. To enhance this training, we're utilizing our partnership with Nurse Practitioners—especially Teresa Downing, who generously dedicates a full day every couple of months to support the practicum portion.

Teresa has been instrumental in helping team members gain confidence with the Medication Manager program, ensuring the training runs smoothly and effectively. Thank you, Teresa, for your dedication and commitment to AmeriServe's success!



Goal Achievements!

Briana Travis was promoted to Lead Resource Coordinator!

Wendy Lapel McIntosh went to Last Vegas!

Briana Travis went to Last Vegas!

Beaky Hargens went to Colorado!

Upcoming Events in the Community

November 2nd

Final Day Bash

Skinny Bones Pumpkin Patch

9am-10pm

November 9th

Bobcat Boutique Craft Fair

Iowa School for the Deaf

9am-2pm

November 17th

Midtown Merry Market

Midtown Crossing

11am-4pm

November 2nd-3rd

Day of the Dead

Bellevue Berry & Pumpkin Patch

11am-6pm

November 9th-10th

Omaha Holiday Boutique

CHI Health Arena

9am-7pm

November 18th

Adult Coloring Club

Council Bluffs Public Library

6:30pm-8pm

November 3rd

Fall Craft Fair

Bella Terre Vineyard & Reception

Glenwood, IA

12pm-4pm

November 12th-14th

3D Printing Drop In

Council Bluffs Public Library

2pm-4pm

November 22nd

Red Cross Blood Drive

Fontenelle Forest

10am-3:30pm

November 3rd

All You Can Eat \$10 Breakfast

American Legion Post Omaha

7811 Davenport St, Omaha 68114

9am-11am

November 13th

Computer Class Microsoft Office

Basics

Council Bluffs Public Library

6:30pm-8pm

November 22nd

Winterfest

Bayliss park

6pm-8pm

November 4th

Drop In Tech Help

Council Bluffs Public Library

1:30pm-3pm

November 14th

Love on a Leash

and Paper Crafts

Council Bluffs Public Library

6:30pm-8pm

November 30th

Holiday Photos

Council Bluffs Public Library

9am-12pm

November 5th and 19th

Adult Board Game Night

Council Bluffs Public Library

6pm-8:45pm

November 16th

Matinee- Kingdom of the Planet of
the Apes

Council Bluffs Public Library

2pm-4pm

November 30th

Holiday Market

Oak View Mall

11am-5pm

November 7th

Blood Drive

Council Bluffs Public Library

9am-2pm

November 16th

Elkhorn High School Craft Fair

9am-3pm

November 30th

Holiday Boutique

Harvester Artist Lofts & Gallery

10am-5pm

Continuing Education

This November, we're thrilled to offer a unique opportunity to enrich our workplace culture with our upcoming Cultural Awareness class! Led by our skilled instructors, Isaiah McGrone and Andrenika Teel, this continuing education course will explore critical aspects of cultural awareness and appropriateness. In today's diverse workplace, understanding cultural nuances is essential for creating an inclusive and collaborative environment.

The course will address common workplace challenges related to cultural differences, equipping us to navigate these with greater sensitivity and insight. Through meaningful discussions and activities, participants will learn to break down cultural stigmas and foster mutual respect among colleagues. By embracing diversity, we can unlock new perspectives and innovative ideas that fuel our company's success and foster positive interactions across all backgrounds.

Join us for this enlightening experience designed to enhance your cultural competency and strengthen our shared commitment to inclusivity. Let's work together to build a workplace where everyone feels valued and empowered. Don't miss out—sign up this November to grow and learn with us!

ASI Cookbook Recipe of the Month!

Snickerdoodle Cobbler

Ingredients:

- 1/3 cup unsalted butter.
- 3/4 cup whole milk.
- 2 TSP vanilla extract.
- 1 1/2 cups sugar.
- 1 1/2 cups flour.
- 2 1/4 TSP baking powder.
- 3/4 TSP salt.
- 2 TSP cinnamon,
- 1 1/2 cups brown sugar.
- 1 1/2 cups hot water.

Topping:

1/4 cup sugar

1/2 TSP cinnamon.



Directions:

- 1.) Preheat oven to 350 degrees. Spread melted butter in 9X13 baking pan.
- 2.) Whisk milk, vanilla, and sugar in a large bowl.
- 3.) Add flour, baking powder, salt, and cinnamon. Whisk until just combined.
- 4.) Spoon batter over butter (be careful not to mix). Sprinkle brown sugar over batter.
- 5.) Gently pour hot water over the batter and sugar.
- 6.) Bake for 30-35 minutes until golden brown and mostly set.
- 7.) Mix topping sugar and cinnamon, sprinkle over hot cobbler.
- 8.) Let cool slightly before serving!