

The Peoples Press

January 2025
Newsletter



**“Making lives better tomorrow by
what is done today.”**

Honks!

Dennis Stolz for doing an amazing job with Lead responsibilities and leading by example at his location. -Isaiah M

Lisa Hagan for the thorough effort and follow through demonstrated by her team. -Alex T.

Alondra Ibarra and Michelle Hagelstein for always answering my questions or listening when I just need to talk. -Corina Gray

Courtney Walker for being attentive on client needs and communication. -Isaiah M.

Misty Fleming for taking on two locations over the last two months and helping create a stronger foundation for her team. -Alex T.

Alex Peterson for finding a informative documentary for Con-Ed. -Tonya C.

Robin Ganske for being supportive, helping hand, and good listener for everyone in Clarinda. -Samantha R. B

Annie Jackson for her strong communication and support at a location. -Isaiah M.

Have Honks to give? Send an email to Btravis@ameriserveintl.com or bhargens@ameriserveintl.com.

Don't see your honks recognized here? Check the lobby monitor system at the front desk the next time you are in the office!

Honks!

Jessica Baxter for her follow through with assigned tasks, and getting paperwork submitted prior to the deadlines. -Alex T.

Julia Guilliams and Alyssa Thiles for covering overnight shifts quickly after losing a team member. -Lisa H.

Katie Wright for being supportive at a location and jumping in to provide coverage when its needed. -Samantha R.B

Jose Garcia for jumping right in and actively listening while being trained and asking great questions. -Samantha R.B

Lisa Gaunt for cleaning up Therap users quickly and efficiently. -Briana T.

Tiffeny Hodtwalker for decluttering and organizing the back room in the Con-ed Room. -Briana T.

Kathy O'Neal and Nancy Cintron for working many different locations when needed. -Greg S.

KC and Erin for all the client moves and the hard work and flexibility that they have. -Amber S.

Tonya for her work with getting all ARTs out to the team members. -Briana T.

Abby Cavallaro for picking up more shifts and working with newer clients and helping them with appointments. -Heather H.

Kayla Kron for assisting a client with a ride home in the spur of the moment. -Heather H.

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Client



Michael F

Michael F., a hardworking and determined individual, has recently achieved a significant milestone in his life—moving into his very own apartment. As an employee at Casey’s, Michael’s dedication to his work and commitment to his personal goals have paid off, giving him the independence he has worked tirelessly to achieve.

Beyond his employment accomplishments, Michael is known for his vibrant personality and love for life. A passionate fan of Pokémon and an avid video game enthusiast, he enjoys immersing himself in his hobbies during his downtime. These interests not only bring him joy but also serve as a creative outlet and a way to connect with like-minded friends.

Michael is equally dedicated to the people in his life. He cherishes spending time with his friends and family, often making it a priority to nurture those relationships. Whether it’s sharing laughs over a meal, enjoying quality time together, or simply catching up, his strong bonds with loved ones are an important part of who he is.

Achieving the independence of having his own apartment is a dream come true for Michael, and it reflects the years of hard work and perseverance. This milestone marks a new chapter in his life—one where he continues to grow, explore new opportunities, and celebrate the rewards of his efforts.

Michael’s story serves as an inspiring reminder that dedication and resilience can lead to meaningful accomplishments. His journey from setting goals to achieving them is a testament to his unwavering determination and positive outlook on life.

As Michael settles into his new space, he looks forward to creating memories, pursuing his passions, and continuing to spend time with the people who matter most to him. It’s clear that with his drive and enthusiasm, the best is yet to come.

Client Birthdays

Joselynn I.

Gina I.

Ben M.

Michael M.

Michael P.

Morgan R.

Zachary R.

Michael S.

Starr S.

Sydney T.

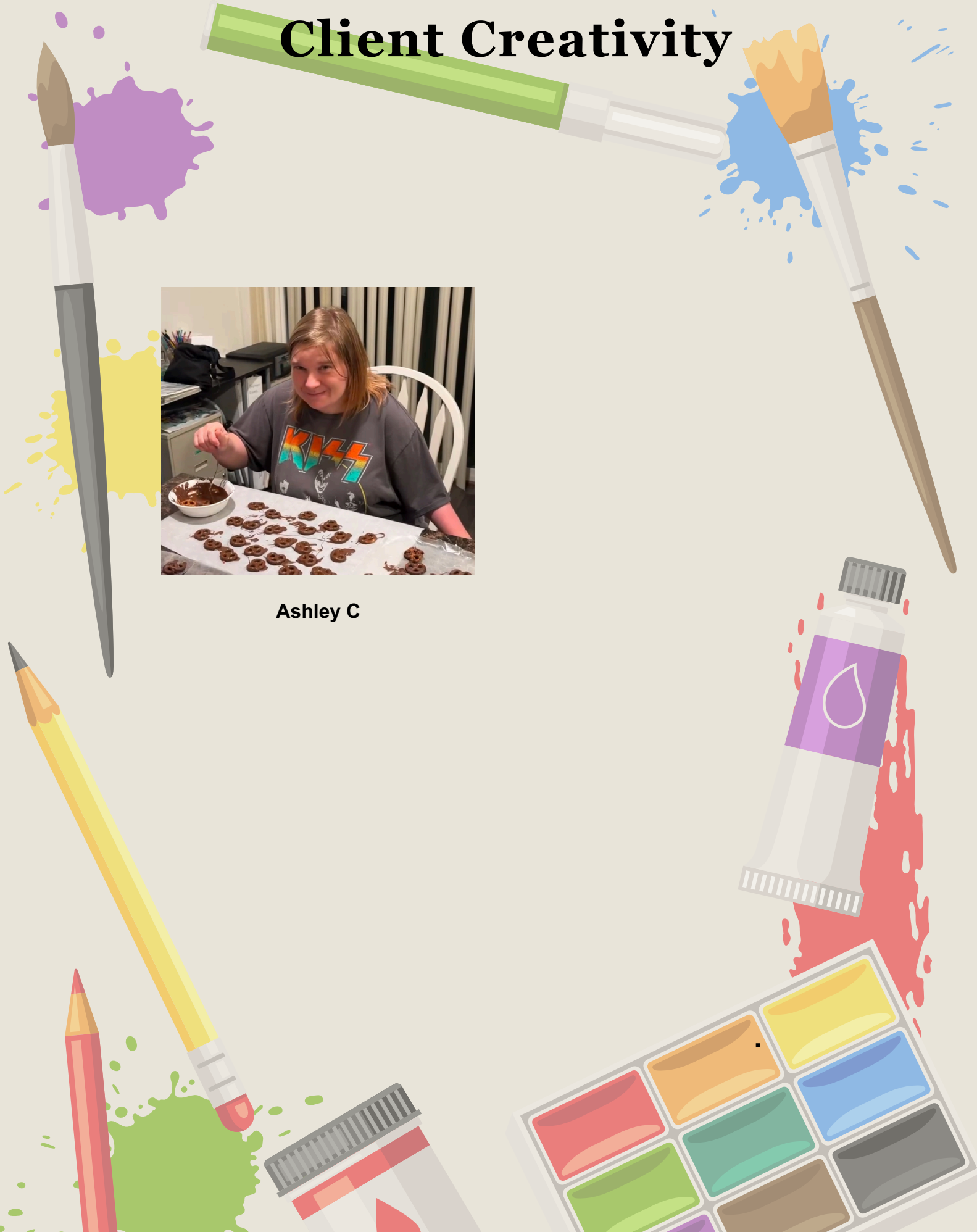
Kevin V.



Client Creativity



Ashley C



Welcome!

We would like to extend a warm welcome to all the new team members who have joined our team!

Kalease Shelton
Cierra Frye
Ariana Sanchez
Natalie Gamez-Garcia
Jasmine McClymont
Simone Cribbs
Myanna Mason
Linette Ramierez



Team Member SPOTLIGHT

Tyler Pearson has proven to be a valuable and dedicated member of the IT department at AmeriServe. Having been with the company for just over a year, Tyler has quickly made a significant impact in various areas and has truly flourished in his role. His willingness to embrace challenges and take on new responsibilities has allowed him to grow professionally while continuously contributing to the success of the team. Tyler is a team player that consistently steps up when needed, whether its learning new tasks or providing support to the locations at AmeriServe.



Tyler Pearson

His collaborative efforts and positive attitude make him an asset to any project. One of Tyler's standout skills is his expertise in creating and editing training videos and the like.

He has been instrumental in producing behind-the-scenes content and editing videos that play a key role in enhancing AmeriServe's social media presence. His creativity and attention to detail in this area have helped elevate the company's communication efforts.

In addition to his day-to-day responsibilities, Tyler is a part of several task forces within the company. His ability to balance multiple projects and contribute to different teams while managing his primary job duties is a testament to his strong work ethic and organizational skills.

Tyler's commitment to his role, his continuous growth, and his willingness to take on new challenges make him an essential part of our team. We are fortunate to have someone like him who consistently adds value and helps drive the success of the company. Thank you, Tyler, for your hard work and dedication!

ASI Birthdays!

January 1st: Ahmed Abdulrahman and Joe Komakech

January 4th: Isaiah McGrone

January 6th: JoNita Heard and Patricia McCurry

January 7th: Gregory Clark and Natalie Gamez-Garcia

January 9th: Mallorie Britt

January 10th: Brandon Johnson and Brian Travis

January 12th: Wayne Nielsen

January 15th: Cierra Frye

January 16th: Emily Rubenking

January 17th: Tiffeny Hodtwalker

January 18th: Misty Fleming and Alexander Tison

January 19th: Lorie Wilcoxson

January 21st: Wendy Lapel-McIntosh

January 25th: Michelle Hagelstein

January 30th: Maria Valadez

January 31st: Amber Scangarello

ASI Anniversaries!

Diana Sharp 01/02/2009 (16 years)

Patricia Ring 01/19/2017 (8 years)

Misty Fleming 01/05/2021 (4 years)

Megan Travis 01/20/2021 (4 years)

Brenton Tibbs 01/25/2022 (3 years)

Sierra Haddix 01/04/2023 (2 years)

Michael Graham 01/05/2023 (2 years)

Madison Rodriguez 01/27/2023 (2 years)

Courtney Carmichael 01/31/2023 (2 years)

Jennifer Guyett 01/03/2024 (1 year)

Rachael Prinzing 01/24/2024 (1 year)

Hope Reichart 01/25/2024 (1 year)

Victoria Martinez 01/30/2024 (1 year)

Paul Menking 01/31/2024 (1 year)



Upcoming Events in the Community

January 2nd
Downtown Omaha Art Walk
Old Market
5pm-9pm

January 2nd, 9th, 16th, 23rd
Night Light Glow
Kiewitt Luminarium
7pm-10pm

January 2nd-4th
PJ Party
Union Pacific Museum

January 6th
Bingo
Council Bluffs Public Library
6pm-7:30pm

January 7th and 27th
Adult Board Game Night
Council Bluffs Public Library
6:00pm - 8:45pm

January 7th, 14th, 21st, 28th
Family Storytime
Carter Lake Public Library
10:30am -11:30am

January 10th-12th and 17th-19th
She Kills Monsters
Chanticleer Community Theater
Fri- Sat 7:30pm Sun 2pm

January 10th
College View Elementary
Fundraiser Night with the
Lancers
Ralston Arena
7:00pm

January 12th and 26th
Omaha Winter Famer's Market
6950 S 180th St, Omaha
11am- 3pm

January 12th and 13th
Chanticleer Theater Curtains
Auditions
Hoff Family Arts & Culture Center
6:30pm

January 13th
Adult Coloring Club
Council Bluffs Public Library
6:30pm - 8:00pm

January 15th
Bike Maintenance Class
Xtreme Wheels
5:30pm

January 16th
Basic Soldering: Stained Glass
Council Bluffs Public Library
6:30pm to 8:00pm

January 18th-19th
Omaha Pop Expo
Oak View Mall

January 21st
Lawyers in the Libraries: Basics
of Wills and Revocable Trusts
Council Bluffs Library
6:30pm- 8:00pm

January 24th-26th
Flower Festival
St. Cecilia Cathedral

January 25th
Family 500 Piece Puzzle
Competition
Carter Lake Library\10:30am- 2pm

January 25th
Mac & Cheese Binge
Midtown Crossing
11am-3pm

January 25th
Sorcery Showdown
Council Bluffs Public Library
2pm-4pm

January 25th and 26th
The Oddities and Curiosities Expo
CHI Arena Hall C

Other activities all through out the
month!:

Local High School and College
Basketball Games

Lancers and Omaha Supernova
Games

Ice Skating Ribbon in Downtown
Omaha

**HAPPY
NEW YEAR**

Continuing Education

Understanding Documentation

Why is Documentation important?

Documentation is a crucial component at AmeriServe, because it ensures clarity, accountability, and continuity of care. It serves as a comprehensive record of all actions taken, decisions made, and processes followed, allowing team members to track progress, ensure compliance, and safeguard against errors or misunderstandings. Proper documentation also supports transparency, enables easier audits, and can serve as evidence in case of disputes or concerns. Documentation is also an HCBS requirement.

In January, as part of the Annually Required Training for documentation, we will be focusing on these key areas. We will thoroughly review all the documentation requirements we are expected to meet, ensuring that every team member is fully aware of the standards and practices that AmeriServe must follow. Additionally, we will share helpful tips and strategies for creating exceptional documentation entries that are clear, accurate, and concise. The training will also include a time to have any questions answered regarding documentation. Furthermore, we will dive into why documentation is important and how it directly aligns with AmeriServe's goals and expectation. By the end of the training, everyone will have a stronger understanding of both the technical aspects and the broader significance of maintaining proper documentation.

ASI Cookbook Recipe of the Month!

Bubble Up Pizza Bake

Ingredients:

- 2 cans buttermilk biscuits
- 1 (15oz) jar pizza sauce
- 2 cups shredded mozzarella cheese
- Pepperoni (or pizza toppings of your choice)



Directions:

1. Open up both cans of biscuits and use a pizza cutter or knife to cut them into pieces.
2. Grease 9 x 13 baking dish and evenly place the dough into the dish. Try to assemble them in a single layer, placing any that need to be slightly stacked near the edges of the pan where they bake the quickest.
3. Use a spoon or small spatula to evenly spread the pizza sauce over the top and then sprinkle on the shredded mozzarella cheese. You could also include parmesan if you have it on hand.
4. Top with your favorite pizza toppings which could include pepperoni, sausage, mushrooms, olives, peppers, onions, or herbs.
5. Bake uncovered at 350 degrees for 25-30 minutes or until the dough is cooked through and the cheese starts to brown, The center takes the longest to cook so check there first for doneness.
6. Serve and enjoy!

End up making the recipe of the month? Send pictures of everyone creating the recipe to bhargens@ameriserveinl.com to be featured in the next newsletter edition!