

April 2025 Newsletter

## "Making lives better tomorrow by what is done today." Honks!

Gina Smith for being patient when I am correcting the MAR and for answering all my questions as they arise. -Corina G.

Wendy for taking additional time to practice and learn the new hire orientation process and ask good questions about her training. -Andrenika All Dayhab team members at 1133 for always interacting with the clients and involving them in activities. -Natasha L.

Kathy O'Neal for being awesome! -Dave P.

To all local companies who serve and/or work with our clients, thank you for getting them in and working with our clients when they need it! -Corina Megan for learning and completing new hires successfully, even though it is out of her comfort zone. -Andrenika T.

Kilene Lyons, Torre Childers, and Breanne Rea for working hard to get ASI Plans and PNPs completed as well as communicating with Lisa G. when you had questions. -Becky H.

Cynthia Whitehill for being creative with client activities. -Sam B.

Have Honks to give? Send an email to Btravis@ameriserveintl.com or bhargens@ameriserveintl.com..

Don't see your honks recognized here? Check the lobby monitor system at the front desk the next time you are in the office!

#### Honks!

James Westphal for always being a solid source to go to for advice and guidance for literally everyone. -Andrenika T.

Lisa Gaunt and Briana Travis for reviewing and answering questions about any and all paperwork Dayhab has turned in over the last two months. Honks for your patience while the LCSC's are learning how to complete all of those forms. -Becky H.

Wanjang Tut and Tethloach Tut for all their hard work at their location-Chaslyn B.

Kaleb Hamilton for picking up video editing skills very fast and taking initiative in his new role. -Tyler P.

Robin Ganske for being dedicated to her LCSC role in Clarinda and working hard to get the new Clarinda Dayhab center organized before we open. 
Becky H.

Gina Smith for taking the initiative to contact a former guardian and getting us a new referral. -Eric S.

Megan Travis and Wendy Lapel-McIntosh for completing their new hire without the trainer over their shoulder. They did excellent job working together! -Andrenika T.

Katelynn Malik for participating in her first InterRai for a client. -Isaiah M. Kayla Kron and Vicki Reed for staying on top of clients ongoing health needs and communicating them to us. -Heather H.

Stephanie Cox for taking clients to a wrestling event. Kelly W. Kaleb Hansen for creating amazing relationships with all of the clients at 1133 since starting in February. -Becky H.

Rachel Prinzing for always having a smile on her face and a positive attitude. -Becky H.

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#### Honks!

Michaella Davis for completing documentation checks every day and following up with her team to ensure corrections are made daily if there are any. -Becky H.

Residential Leadership for starting to put a focus on core document percentages and getting the percentage up. -Briana T.

All Dayhab team members for staying focused and completing Relias trainings and completing them before the due date in March. -Becky H. Mary Hess for having great coaching examples for class. -Briana T.

Jim Westphal for being an amazing leader and coaching me in the area I can improve in as well as honking/recognizing the work I do as a I grow. -Becky Jessica O'Neal for great communication about client appointments -Heather Andrea Fredrickson for facilitating "Train the Trainer" -Diana S.

Barbara Remmen for getting a client to complete goals that usually get refused. -Sam B.

Abby Cavallaro for picking up shifts. -Kelly W.

Dianna Humphrey, Christian Soria, JoNita Heard, and Susan Hastie for picking up hours. -Diana S.

#### **Client Honks!**

Honks to Brandon H for working hard eating healthier and talking to others about healthy eating. Keep up the good work Brandon! -Corina G.

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#### Client



Tim O.

Tim O., a cheerful client with Hourly SCL, has shown incredible strength and resilience after a health scare earlier this year. Tim has been with Ameriserve for almost a year, and his positive attitude through difficult times continues to inspire everyone around him.

Earlier this year, Tim faced a significant health challenge that understandably affected his day-to-day life. However, instead of letting it hold him back, Tim faced the situation with remarkable courage and perseverance. "Tim is one of the most positive, kind-hearted people we know," said a team member at Ameriserve. "Even when facing a tough situation, he never lost his optimism. It's truly inspiring."

Now back on his feet and living life to the fullest, Tim is more active than ever. He's reconnecting with the community, engaging in the activities he loves, and continuing to make a positive impact. Tim is actively involved with the Knights of Columbus, helping out with their popular fish fries. His involvement with the group reflects his dedication to giving back and staying connected with his community.

In addition to volunteering, Tim has returned to attending Day Hab, where he enjoys meaningful social interactions and activities. One of his favorite hobbies is working on puzzles, an activity that brings both mental stimulation and a sense of accomplishment.

"Tim has always been a really nice guy, and it's so wonderful to see him living as independently as possible," said another Ameriserve team member. "His journey is a reminder of the strength of the human spirit and how we can overcome even the toughest challenges with a positive attitude."

Tim's story is a testament to the power of resilience and community. He continues to show that no matter what obstacles life may throw our way, it's possible to keep moving forward with strength and optimism. The entire Ameriserve Hourly SCL team is proud of

Tim's progress and looks forward to seeing him continue to live life to the fullest.

"We love seeing Tim out and about, enjoying life and being as independent as he can," said a friend. "His positivity and determination are contagious, and we're all better for knowing him."

### **Spotlight**



Michael F.

Robert F.

Bruce H.

Brian H.

Garold H.

Daniel J.

Noah K.

James N.

Vanessa N.

Shelby S.

Joey W.





We would like to extend a warm welcome to all the new team members who have joined our team!

Lily Belt
Natalie Fidler
Samuel Hummel
Amber Jurgens
Neal Kerkhoff
Cheryl Kutzli
Tethloach Tut
Ciara Watson



#### Team Member SPOTLIGHT

At AmeriServe, we are incredibly proud to recognize two outstanding DayHab team members who sprang into action during a critical medical emergency. When a client's family member experienced a lifethreatening crisis, Baylee Ruffcorn and Emily Rubenking responded with professionalism and urgency, following their training to perfection.

Baylee swiftly called 911, remaining on the line and relaying vital information until EMTs arrived. Meanwhile, Emily immediately began administering CPR, following the 911 operator's instructions with precision and determination. Their quick thinking and decisive actions were instrumental in saving a life.

Because of their courage and composure under pressure, the individual was transported to the hospital and stabilized. Baylee and Emily demonstrated the true spirit of AmeriServe - putting their skills, training and compassion into action when it mattered most. The AmeriServe family wishes to thank Baylee and Emily for their dedication to supporting people and their willingness to act in a critical situation. Unfortunately, the individual did succumb to the medical emergency and passed away after several days, and our collective hearts go out to the loved ones mourning their loss.





Emily Rubenking and Baylee Ruffcorn

#### What's New?

In the Con-Ed room there is now a place for you to recognize your fellow team members! Before or after your next Con-Ed, please complete as many honks as possible that you would like to give!

These honks will be directly used within the newsletter, and the Lobby Monitory System on the third floor near the front desk!

## Recognize fellow team members!

- A new way to honk your fellow team members and supervisors!
- Simply write the recipient's first and last name, followed by your honk, and include your own name (first and last). Then, pin it to the corkboard for all to see!
- Honks are a wonderful way to show gratitude and recognize the hard work of all the amazing team members at AmeriServe!
- All honks will be featured in the AmeriServe Newsletter and displayed on the Lobby Monitor System throughout the office.



Everyone deserves to know they're doing a great job!! Let's fill the board & share the positivity!

## **ASI University**



Congratulations to: Jerard Lenihan, Jeffery Ruff, Lura Miller, Linda Sanchez, Katie Wright, and Clell Souther for completing Coaching 1!

## **ASI Birthdays!**

April 2nd: Stephanie Cox and Jessica O'Neal

April 5th: Christian Soria

April 8th: Hannah Evers and Arbay Unle

April 11th: Cheryl Musselman

April 15th: Kaleb Hansen

April 16th: Michael Graham, April Nunez, and Caydan Retzlaff

April 22nd: Andrenika Teel

April 26th: Alexandra McClelland

April 28th: Samantha Rasor-Buesing

April 30th: Alexandria Peterson

#### **ASI Anniversaries!**

Rebecca Hargens 04/09/2015 (10 years)

Rochelle Seaman 04/17/2015 (10 years)

Alexandria Peterson 04/06/2020 (5 years)

Jeff Manzer 04/01/2021 (4 years)

Tree're Edwards 04/27/2021 (4 years)

Lacey Greiner 04/11/2022 (3 years)

Azia DeCenzo 04/18/2023 (2 years)

Brayonna Evans 04/02/2024 (1 year)

Timothy Hanna 04/03/2024 (1 year)

Nafiso Haye 04/05/2024 (1 year)

JoNita Heard 04/26/2024 (1 year)

Samantha Rasor-Buesing 04/30/2024 (1 year)



#### **Upcoming Events in the Community**

April 4th
Omaha Oddities and Art Expo
The Admiral
10am-7pm

April 5th & 6th Springfest River's Edge 11am-4pm

April 5th
Glenwood Spring Fling
304 S Locust Street,
Glenwood
11am-5pm

April 6th
World Autism Day
Gene Leahy Mall
12pm-2pm

April 10th
Red Cross Blood Drive
New Horizon Presbyterian
Church
11am-5pm

April 11
Blue and Green Day
Celebration
345 Riverfront Dr, Omaha, NE
6pm-8:30pm

April 12th
Family Fun Fair
Charles E. Lakin Human
Services Campus
12pm-2pm

April 12th
Midwest Collectible Toy
Show
BPS Lied Activity Center
9am-3pm

April 19th
Lord of the Rings Extended
Trilogy Marathon
Marcus Twin Creek Cinema

April 26th
Veterans Resource Festival
623 6th Ave
11am-1pm

April 27th
Omaha Flea Spring Market
Café Postale
10am-3pm

April 28
Valley View Dog Park
Grand Opening with activites
and vendors

Other activities all through out the month:

Fish Frys

**Easter Egg Hunts** 

**Omaha Supernova Games** 

Omaha's Henry Doorly Zoo and Aquarium

**Joslyn Art Museum** 

Union Pacific Railroad Museum



# Continuing Education Disability Diagnosis Series: Schizoaffective Disorder

As part of our ongoing Disability Diagnosis series, April's Continuing Education Class will focus on schizoaffective disorder. This often-misunderstood condition combines both mood and psychotic symptoms, requiring a comprehensive approach to treatment and support. Throughout this month's sessions, we'll dive deep into the complexities of schizoaffective disorder. Participants will gain clarity on what the disorder is, learn to identify its signs and symptoms, and explore how it impacts the individuals' lives. We'll also cover treatment options, the critical role of medication management, and how to best support individuals during episodes. This will all be delivered through a variety of engaging, interactive methods, including group discussions, case studies, videos, and more. Our goal is to provide participants with a thorough understanding of schizoaffective disorder and equip them with practical tools to offering effective support to those affected.

## **ASI Cookbook Recipe of the**

#### Month!

#### Cherry Cheesecake Fluff

#### Ingredients:

- -8 oz cream cheese (room temperature).
- -3.4 oz cheesecake pudding mix.
- -1 TSP vanilla extract.
- -1/4 cup milk.
- -8 oz cool whip.
- -21 oz cherry pie filling.
- -10 oz mini marshmallows.

#### **Directions:**

- 1. In a large bowl, combine the cream cheese, instant pudding mix, vanilla extract, milk, and cool whip. Beat until the mixture is smooth.
- 2. Gently fold in the cherry pie filling and mini marshmallows until they are evenly distributed throughout the mixture.
- 3. Cover the bowl and refrigerate for up to 24 hours to allow the flavors to blend and the dessert to set.
- 4. Serve chilled.