

The Peoples Press

June 2025
Newsletter



“Making lives better tomorrow by Honks! what is done today.”

Hope Reichart, Myanna Mason, Caitlyn Kush, and Jennifer Santiago-Medina for being team players by moving their schedules around to help out other houses and keep overtime down. -Michelle H.

Jaymee Talcott for taking the initiative in planning the 215 A picnic party!
-Breanne R.

Linda Sanchez for doing activities with the guys & keeping them busy! -
Sierra R.

Ashley Partridge for ALWAYS going above & beyond in her role by assisting co-workers, leadership & other departments with anything at the moment's notice to ensure clients are cared for. As well as advocating for others!!! YOU are AMAZING, Ashley!! -Becky H.

The entire Day Hab team for ensuring the picnic party, which had to be moved inside due to rain, went smoothly! Great job! -Breanne R.

Felica LaBille for being an amazing Team Lead & being on-call for me lately. -Sierra R.

Dennis Stolz for being reliable and having structure as a Lead at 3436.
Isaiah M.

Have Honks to give? Send an email to Btravis@ameriserveintl.com or bhargens@ameriserveintl.com.

Rodnesia Millie-Carter

Honks!

Tyna Anderson for studying, preparing, and taking one of the hardest tests to pass. Seeing you study and work hard to retain the information needed is admirable. -Andi T.

ASI II leadership for the effort they give managing client behavioral issues and keeping guardians and Case Managers informed. -Jim W.
Dawn Wilson for advocating for a client who showed signs of illness. -Breanne R.

Michelle Hagelstein for her reliability in completing CSC fundamental tasks such as scheduling, overtime management, and being available to her team members. -Alex T.

Holley Duncan for being a team player and coming in early to accommodate others & keeping the living space for the guy's squeaky clean!! -Brandon J.

Derek Sellers for being an amazing team member & willing to help out. -Sierra R.

Alex Peterson for stepping up to complete a Con-Ed that she was not prepared to do! -Andi T.

All 3 Council Bluffs Day Hab centers for having 3 weeks in a row of perfect documentation audit by compliance. -Breanne R.

Michelle Miller, Randii Louge, Mallorie Britt, Arbay Unle & Tracie Burton for keeping the overtime to zero & not missing any documentation on the MARs!! -Misty F.

All Day Hab locations effort to ensure service documentation is completed according to policy. Well done! -Jim W

All Day Hab Leadership for getting the financials, vehicle logs & receipts completed & turned in by 04/30. -Becky H.

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Honks!

Amber McDowell, Becky Hargens, Chaslyn Bryant, Isaiah McGrone, Diana Sharp, Tanja Ebert, Emma Ostdiek, and Kilene Lyons for their help with the Annual CB Pride Parade! -Jim W.

Caydan Retzlaff for being a go getter & a team player in his new role as CSC in Lead On. Isaiah M.

All the departments on Compliance/Core Document numbers, all departments are above 90% for Core Documents!!! -Briana T.

Jake Jones for moving some heavy items from the top shelf in the back hallway on 2nd floor so that I could take inventory/organize. Thank goodness for tall co-workers because the co-workers who are shorter appreciate you! 😊 -Becky H.

Elena Reedy for doing extra on her shift as well as being punctual for her shift. -Sierra R.

Emma Ostdiek, Emma Judd, Tanja Ebert, Jessica Pearson & Amy Kasperbauer for always being flexible with schedule changes and helping at other centers. -Kayla D.

Amber McDowell who is constantly encouraging me and helping everyone else who is in school. -Andi T.

Torre Childers & Veronika Fink for helping run the 215 A picnic party! -Breanne R.

Kristi Bos for being caring toward our clients. -Renae A.

Aaron Gardner for assisting & sitting through a long day of appointments. -Adam I.R.

Georgia Riera for going above & beyond in her care for the clients! She gets them all involved in activities, takes them out into the community frequently & takes the time to understand each one of the guys at 1117 in order to best support them! Georgia, you are very much appreciated! -Brandon J.

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Honks!

Caydan Retzlaff for jumping right into his new role and working hard on it. -Andi T.

Ariana Sanchez for being so kind and caring to all of our clients. -Renae A.

Baylee Ruffcorn for always being willing to help with additional day hab tasks. -Breanne R.

Kymberlee Marshall for being on top of needs at 926! -Isaiah M.

Sammie McQuinn for taking clients to WWE -Amber S.

Ashley Partridge, Amber Scangarello, & Greg Scott for always communicating about any client changes as they happen without day hab asking for updates. We very much appreciate you automatically keeping our centers in the loop! -Becky H.

Caydan Retzlaff for working hard to learn his new role as ASI 2 CSC. - Amber M.

Joanne Osborn for stepping into her role at 922 as Lead CSR. -Renae A.

Lacey Greiner for always following up on misc. items continuously until they are resolved. -Chelsea A.

Cheryl Musselman for helping out every Sunday at 922 & being caring for our clients. -Renae A.

Lisa Gaunt for working on the quarterly QI comparison for ASI IA, Tyna for being there for clarification and questions. -Briana T.

DeAnna Winters for accepting the transfer to Clarinda DH, she is already planning activities. She communicates well with Leadership!! -Becky H.

Isaiah McGrone and Caydan Retzlaff as they coached & boosted a client's with his confidence in the area of getting his GED. -Amber M.

Aaron Gardner for his work with the clients at 515! -Ashley P.

Dennis Stolz for keeping his location up to date. Great work! -Amber M.

Diana Sharp, who completed an NEC class she was not originally scheduled to do. She showed great teamwork! -Andi T.

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Honks!

Ashley Partridge and Amber Scangarello for putting together coverage for multiple days at a house due to needs that arose while the CSC and PC were both on vacation. -Eric S.

Pat Ring for going above and beyond with her job duties. -Renae A.
Jessica Pearson, Emma Judd, Emma Osdiek & Tanja Ebert for being team players and covering open shifts at DH 1133. -Kilene L.

Amy Kasperbauer for working with a specific client on using their coping skills when needed. -Kilene L.

Diana Sharp for always being willing to jump in & take on a challenge. -
Amber M.

Misty Fleming for always helping out when it's needed & keeping up with everyone's needs. -Mallorie B.

Zam Abdi for EVERYTHING, too many things to name!! -The entire team at 3242.

Tracie Burton for coming in on such short notice to cover a shift due to me being sick. -Randii L.

Jessica O'Neal for always going above & beyond. -Amber M.

Amber Scangarello for always being available to help & talk! -Zam A.

Felicia LaBille because she did really great work cleaning & organizing at 2815! She is an awesome Lead & a great person! -Linda S.

Veridian Rinner at 1507. What an incredible job learning the position.

Caydan for doing a great job interacting with the clients at the location. -Caydan R.

Misty Fleming for being a great CSC & making sure the house is in order. She is a caring person. -Tracie B.

Kari Cook for driving a client for Special Olympics. -Sam B.

Gabrielle Bokelman for going above and beyond and getting the guys to assist with cleaning. -Chaslyn B.

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Honks!

Dustin Belt for taking the house grocery shopping. -Chaslyn B.
Paul Menking for taking good notes during a client appointment and passing those along. -Kelly W.

Ailish Andersen for helping a client set up an account for his work paychecks. -Kelly W.

Jessica O'Neal for helping out with client medications. -Heather H.
Mary Hess for being flexible and doing what is needed at locations. -Chaslyn B.

Stephanie Cox for communicating with the team members about a client's new medication. -Heather H.

Lura Miller for picking up shifts. -Sam B.

Rhonda for helping out with transportation. -Sam B.

Jennifer Guyett for improving her documentation. -Heather H.

Dianna Humphrey for the work she is doing at her location. -Diana S.

Kymberlee Marshall for staying on top of documentation. -Caydan R.

Gabrielle Bokelman for keeping communication clear and steady. -Caydan R.

Danielle Coverdill for her continued efforts to improve in her role to become a lead. -Diana S.

Susan Hastie for being willing to adjust her schedule as needed to help with Sundays at a location until we get more team members in. -Diana S.

Christian Soria for his communication during a situation at a location. -Isaiah M.

Devon Gawronski and Michael Graham for adding extra time to a shift to meet client hours. -Kelly W.

Madison Rodriguez for helping a client get utilities switched over for them to move. -Kelly W.

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Client Honks!

Bill T. for being a big help around the house doing yardwork, cooking, washing dishes, taking the trash and so much more! Bill also adds so much cheer to the home with his karaoke skills! -Brandon J.

Emily E. for giving advice on how to use coping skills when peer was upset. -Veronika F.

Josh H. for completing an important program and getting his plaque! Well done! -Amber M.

Bill Z, Rick W, and Josh H. for putting in the work to clean up the home this weekend. -Amber M.

Brian H. for graduating high school! -Ashley P.

Tony K. for accepting a coaching and doing a great job through it! -Torre C.

Andy M. for bringing joy and laughter to his peers with his dance moves! -Veronika F.

Rob P. and Noah K. for going to rommates graduation ceremony to show support and being able to sit through the whole thing! -Ashley P.

Grant G. for working hard and being willing to let team members help with daily care. -Corina G.

Gates H. for doing a great job volunteering at the food pantry! Way to go Gates! -Veronika F.

Jason N. for having a great attitude and a great outlook on the opportunity of new activities. -Kilene L.

Brandon H. for having one of the best annual meetings to date! As well as being able to transfer to a new dayhab in June! Way to go Brandon! -Torre C. and Becky H.

Kaleigh G. for always having a smile on her face. -Torre C.

Calvin M. for going to class on his days for the week. -Caydan R.

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Client



We're excited to introduce you to Lilly, who joined the AmeriServe DayHab program in October 2024!

Lilly is a bright, funny, and kind individual who brings a lot of joy to those around her. She currently works a couple of days a week at a local grocery store—quickly achieving her goal of finding a job in the community, thanks in part to the support of her wonderful parents.

Lilly D.

Lilly has a deep love for Halloween, anything Tim Burton, and animals—especially her cat, Garfield. She's also incredibly creative and enjoys crafting thoughtful gifts for others.

It has been an absolute pleasure having Lilly in our DayHab program, and we look forward to seeing her continue to grow, achieve her goals, and share her light with everyone she meets!

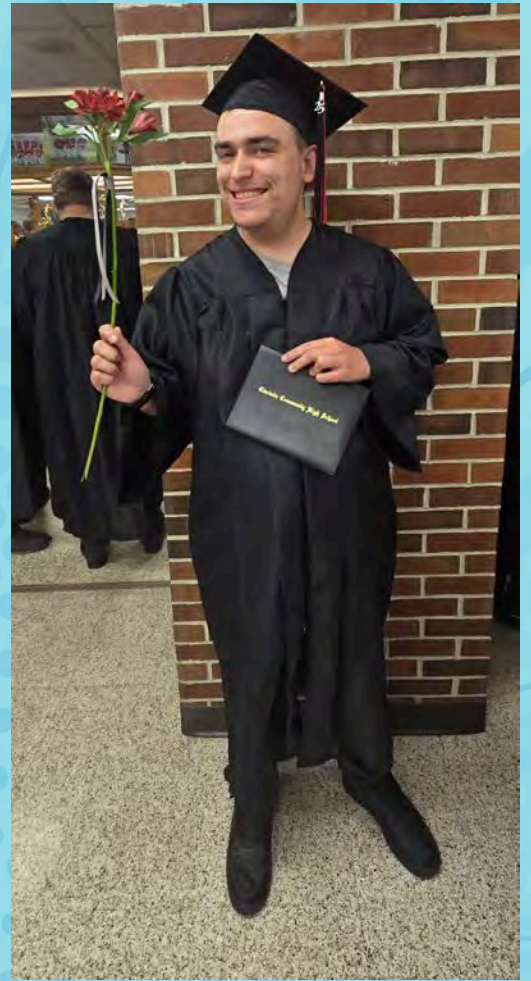
Spotlight

Power of Proof

We're thrilled to share that one of our own, Brian H, has officially graduated from high school and has received his diploma! This past month, Brian proudly stood amongst his classmates, waiting for the moment his name was called to walk across the stage.

Cheering him on from the audience were some of his roommates, who came out to show their support and celebrate this incredible milestone with him.

Congratulations, Brian! We're so proud of everything you've accomplished and can't wait to see what goal you set your sights on next!



Client Birthdays

Sheldon D.

Gates H.

Justin H.

Logan J.

Robert L.

Craig L.

Andrew M.

Mia N.

Sebastian P.

Aaron R.

Celeste R.



Community Engagement



There was an opportunity to experience the energy, excitement, and entertainment of a live WWE event- and it was a night to remember! With big smiles on their faces, our group joined thousands of fans at the arena, cheering on their favorite superstars, and soaking up the atmosphere and enjoying being part of a larger community event. From high-flying moves to unforgettable entrances, the action kept everyone on the edge of their seats.

It was a memorable night, and everyone is looking forward to the next wrestling event that comes to the area!

Making a Difference, One Bag at a Time:

AmeriServe Joins Annual Clean Sweep

A small group stepped out into the community to take part in Clean Sweep- this is an annual held by the 712-Initiative that focuses on cleaning our community.

With gloves on, trash bags in hand, and a strong sense of purpose, our group volunteered to clean up a small section of the town, and their impact was appreciated.

Displaying one of AmeriServe's MegaSkills of teamwork, everyone picked up litter, cleared sidewalks, and brought new life to their assigned area. This was more than just tidying up, but also being appreciative of our community.

We are incredibly proud of their hard work, positive attitudes, and commitment to making our town a cleaner, more welcoming place for everyone!

Great job to all who participated - your efforts truly shine!





TALENT SHOW

All Guardians, Case Managers
Team Members, and Clients
are invited to attend!

Thursday,
June 19th



**11am-
1:30pm**

The Grass Wagon 110 S. 29th St

Bring a Lunch to eat. Water, Popcorn, Snow cones provided.

Sign up deadline is June 6th

Contact klyons@ameriserveintl.com or bhargens@ameriserveintl.com

Team Member SPOTLIGHT

This month, we're proud to shine the spotlight on Jessica O'Neal, a dedicated team member in the Hourly Program, who has officially been part of our staff for two years—but her connection to our community runs much deeper.



Jessica O'Neal

Jessica has been involved with us for many years through Community activities such as Buddy Baseball, MMH, and Soup Supper, always showing up as a committed community member alongside her mother, a longtime employee. Her journey from supporter to teammate has been a natural one, driven by her passion for helping others.

Outside of work, Jessica continues to live out her values by volunteering at her church's food pantry and concession stands for kids' baseball, giving back in every way she can. A busy mom of three, she still manages to juggle it all—her family, her community, and our members—with grace and determination.

Known for her willingness to go above and beyond, Jessica is the kind of team member who consistently steps up when others need support. Her commitment and compassion make her an invaluable part of our program. And when she finds a rare moment for herself? You can find Jessica out enjoying the open road—riding Harleys and embracing her adventurous spirit!

Thank you, Jessica, for all you do. We are so lucky to have you on our team!

Celebrate CB Parade

In the month of May, AmeriServe proudly participated in the Celebrate CB Parade! Embracing the theme of celebrating the eras, our team brought the spirit of the '90s to life as we walked the parade route. It was a fantastic opportunity to join other local businesses, groups, and other organizations in celebrating the community we call home! We had a great turn out, with great weather and hope to walk in the parade again next year!



★ ASI University



**Congratulations to Gabrielle Bokelman,
Wanjang Tut, and Jessica Beaty for completing
Coaching 1!**

Team Member Goal Achievements

Heather Harmon walked for graduation!
Amber McDowell walked for graduation!
Jessica O'Neal was promoted to Lead CSR!
Heather Harmon bought a house!

Client Goal Achievements

Brian H. graduated highschool!

One Quote, Big Impact

Difference Maker

[dif-er-uhns mey-ker] *noun*

A dedicated person who can make a big impact even with just a small action or a few words. Someone who improves the lives of others, one who rallies or encourages others to propel themselves forward and bring about change.

ASI Birthdays!

June 1st: Emma Judd
June 2nd: Kristina Ayers and Tree're Edwards
June 3rd: Jacob Jones and Julie Weisberg
June 4th Rebecca Hargens
June 5th: Gina Smith
June 9th: Jaymee Talcott
June 11th: Neal Kerkhoff
June 12th: Myanna Mason
June 13th: Felicia LaBille and Sierra Ross
June 15th: Simone Cribbs
June 16th: Kathy O'Neal
June 19th: Ericha Seifert
June 21st: Kassandra Jones and Baylee Ruffcorn
June 25th: Angela Belt
June 26th: Jose Garcia, Briana Travis, and Tethloach Tut
June 28th: Kristy Stick
June 30th: Robert Franks, Julia Guilliams, and Lisa Hagan

*Happy
Birthday!*

ASI Anniversaries!

Ashley Partridge 6/17/2009 (16 years)

Kari Cook 6/12/2014 (11 years)

Samantha Baldwin 6/02/2017 (8 years)

Alexandra McClelland 6/20/2017 (8 years)

Chelsea Acosta 6/18/2018 (7 years)

Maria Valadez 6/9/2020 (5 years)

Chaslyn Bryant 6/15/2021 (4 years)

Kristi Bos 6/13/2022 (3 years)

Alexander Tison 6/15/2022 (3 years)

Abby Cavallaro 6/4/2024 (1 year)

Georgia Riera 6/25/2024 (1 year)

Alicia Mendoza 6/25/2024 (1 year)

*Happy
Anniversary!*

Upcoming Events in the Community

June 4th & 18th
Yoga
Cochran Park
11:30am

June 6th
Summerfest at River's Edge
Tom Hanafan River's Edge
Park
6:00pm to 10:00pm

June 6th - 8th
Omaha Art Fair
Aksarben
10am-4pm

June 7th
Block Party
600 Bluff Street
1pm-3pm

June 8th
Summer Band Concerts in
the Park
Bayliss Park
7:00 to 8:30pm

June 10th
CBFD Hydrant Party
Roberts Park
1:30 to 2:30pm

June 11th
Popsicles in the Park
Fairmount Splash pad
6pm

June 12th
The 75th at The Riverfront w
Fireworks
6pm

June 12th
CBFD Hydrant Party
21st Avenue & South 9th
Street
1:30 to 2:30pm

June 14th-15th
Strawberry Festival
Ditmars Orchard & Vineyard
10am-6pm

June 14th
Junkwood
300 2nd Ave, Underwood
8am-3pm

June 15th
Council Bluffs Youth Talent
Show at Tom Hanafan
River's Edge Park
Tom Hanafan River's Edge
Park
6:00 to 8:30pm

June 15th
Summer Band Concerts in
the Park
Bayliss Park
7:00 to 8:30pm

June 17th
CBFD Hydrant Party
Baldwin Circle
1:30 to 2:30pm

June 19th
CBFD Hydrant Party
North 42nd & Avenue B
1:30 to 2:30pm

June 20th
Movie in the Park
Guardians Of The Galaxy
Turner Park
5pm-11pm

June 21st
Wheels of Courage Car
Show
Quaker Steak & Lube,
Council Bluffs
11:00AM to 4:00PM

June 22nd
Nebras-Gay Pride Market
7052 Maple St
11am-4pm

June 24th
Bingo Night
Freddy's
5pm-8pm

June 28th
Treyner Days
Treyner, IA

Other activities all through
out the month:

Farmers Market @ Bayliss
Park Thursdays 4:30pm-
7:30pm

Classic Car Nights @
Quaker Steak Thursdays
4pm

Omaha's Henry Doorly Zoo
and Aquarium

Joslyn Art Museum

Union Pacific Railroad
Museum

Yard Sales

Continuing Education This Month:

Down Syndrome

Prepare to open your mind, challenge your assumptions, and celebrate the power of human difference in a groundbreaking class offered at AmeriServe. Led by the inspiring team of Chaslyn Bryant and Isaiah McGrone, this course goes far beyond the standard lecture format. It's a deeply engaging journey into understanding, empathy, and advocacy, focused on one small genetic difference that carries a big impact—an extra copy of chromosome 21. This condition is known as Down Syndrome, a genetic variation that occurs when someone is born with three copies of chromosome 21 instead of the usual two. That's why World Down Syndrome Day is celebrated each year on March 21 (3/21)—a tribute to this unique genetic signature. But behind the biology lies something even more powerful: a community full of vibrant individuals with diverse abilities, rich talents, big dreams, and unique personalities. In this Con-ed, you won't just learn what Down Syndrome is, you'll learn who people with Down Syndrome are. You'll hear stories of resilience, creativity, and joy. You'll explore the medical facts behind the diagnosis while gaining insight into the social and cultural realities faced by individuals and their families. You'll look beyond the label to discover the depth of potential and possibility in every person with Down Syndrome. More importantly, this class is not about sympathy—it's about empowerment and inclusion.

ASI Cookbook Recipe of the Month!

Pizza Tot Casserole

Ingredients:

- 1 pound ground beef.
 - 1 small onion, diced.
 - 2 cups marinara sauce.
 - 1 TSP Italian seasoning.
 - Salt and Pepper (to taste)
 - 2 cups shredded mozzarella cheese.
 - 1 bag (32 oz) frozen tater tots
- Optional toppings: pepperoni, olives, bell pepper
green onions, mushrooms.

Directions:

- 1.) Preheat oven to 400 degrees.
- 2.) In a large skillet, cook the ground beef and the diced onion until the beef is browned and the onion is soft. Once the ground beef is cooked, drain any grease.
- 3.) Add the marinara sauce, Italian seasoning, a pinch of salt and pepper to the ground beef and onion mixture. Stir to combine and let simmer.
- 4.) In a baking dish place sauce ground beef mixture, with a layer of mozzarella cheese, and a single layer of tater tots. Continue to alternate layers until gone.
- 5.) Place the baking dish into the oven and bake for 25-30 minutes. Or until the tater tots are golden and crispy, and the cheese melted and bubbly.
- 6.) Once cooked, remove from the oven let cool before serving.



End up making the recipe of the month? Send pictures of everyone creating the recipe to bhargens@ameriserveinl.com to be featured in the next newsletter edition!