



August 2025 Newsletter

"Making lives better tomorrow by Honks! what is done today."

Corina Gray for displaying exceptional leadership at her location as well as being very thorough with team members regarding training. -Andi T. Emma Judd for always communicating with her supervisory team regarding clients, vehicles, and anything else she feels is important information. We can always count on you to keep us informed & it is much appreciated! -

Becky H.

Renae Addison for always being a team player when it comes to picking up shifts and assisting at other locations! -Amber S.

Chaslyn Bryant for addressing some major issues with a former client that were causing issues with current AmeriServe clients! -Amber M.

Clell Souther, every time CJ arrives at the office, he has a smile on his face and a welcoming word to follow. It's nice to see someone naturally upbeat and positive, especially in this field. -Andi T.

Dawn Wilson for taking on any task at day hab while now working on the floor with the clients daily. Dawn is the glue that has held Day Hab 215 A together and is willing to help in any way needed. -Becky H

Have Honks to give? Send an email to Btravis@ameriserveintl.com or bhargens@ameriserveintl.com.

Kilene Lyons for stepping up and expanding her role as Lead Client Services Coordinator by overseeing both 215 A & B, day hab locations. Kilene is such an amazing part of building the day hab team at both 215 centers and we couldn't do it without her! -Becky H.

Sierra Ross for her hard work as she is overseeing a second location getting shift coverage & communicating with supervisors and all stakeholders that are involved. -Adam

Isaiah McGrone for stepping up to complete a new hire that was not on his calendar, for a counterpart, with little to no preparation time. Isaiah adjusted his calendar and made room to get a team member in the door which shows real dedication to ASI and our growth efforts. -Andi T.

Christian Soria for being so dedicated & promptly handling every task with professionalism and care. -Andi T.

Amy Kasperbauer for getting a calendar for a client to help with their daily schedule while at day hab. -Michaella D

Shirley Clapp for always being there to help assist with clients, transport, and great ideas. -Veronika F.

Caydan Retzlaff for great communication with day hab about his clients in ASI 2. -Michaella D.

DeAnna Winters for helping cover an open shift at 215 B. -Michaella D All 215 B Team Members for amazing communication when it comes to working with new clients! Michaella D

DeAnna Winters for coming up to help day hab and bringing a great attitude and handling some more difficult clients. -Veronika F.

Isaiah McGrone, he is always so professional and upbeat with case managers and visitors who he's meeting with. A case manager arrived today for a client meeting, and Isaiah was informed that they were waiting in the lobby for him. He gathered his belongings, situated himself, and proceeded to come to the front with a smile and positivity to greet the case manager, introduce himself, and guide her to the conference room. His level of professionalism showed in that moment, and it should be recognized. -Andi T.

- Natasha Lealand for building strong relationships with even more clients and speaking up whenever there is an issue. -Veronika F.
- Christian Soria for his hard work with problem solving at 3436 and helping diffuse conflicts. -Isaiah M.
- Chandler Schlotfeld for handling big behaviors and balancing some more difficult clients with a good attitude. -Veronika F.
- Dennis Stolz for being a leader in his role at LCSR at 3436. -Isaiah M.

 Dustin Belt for helping make sure clients get to appointments that were set at the last minute! -Heather H.
 - Annie Jackson for her amazing communication and coaching during conflicts at 3436. -Isaiah M.
 - Donald Blakeman for being on top of coaching and support at 926. -Isaiah M.
 - Kyaira Robinson for stepping up and doing extra with a client's move. There were several things she just did without being asked. -Lisa H

- Heather Harmon for keeping up while Sam was gone. -Jessica O.
- Chaslyn Bryant for being a team player, collaboration, and going above and beyond! -Isaiah M.
- Amber Jurgens for being a great support at locations and having a positive attitude. -Isaiah M.
- Veronika Finck for always communicating and going out of her way to make sure I have all I need in Clarinda. -DeAnna W.
 - Michaella Davis for the strong communication she has at the Day Hab center & reaching out to CSCs when needed!! -Isaiah M.
 - Kelly Wieczorek for helping me become a better CSR. -Laura F.
- Gina Smith for being so understanding & going the extra mile for your team members and clients, Thank you! -Artayvia D.
 - Renae Addison, Pat Ring, Ariana Sanchez, Monica Estes & Kristi Bos for showing up and being great about it! Joanne O.
- Heather H. for handling a serious issue with me and helping with a client! You have 2 thumbs up from me!! -Patricia M.
- Samantha Rasor-Buesing for responding so quickly to emails and keeping an open line of communication. Kaleb H.
 - Isaiah McGrone for being an amazing CSC as you help clients & team members with difficult situations. -Unknown
 - Monica Estes for all of your advice and training. Joanne O.
 - Hope Reichart for all the support you give. It means a lot! Michelle H.
 - Torre Childers for always coming out of the office & helping us with any behavior issues. -Chandler S.
 - Sam Baldwin for being the best CSC ever to Hourly clients & team members! -Kari C.
 - Have Honks to give? Send an email to Btravis@ameriserveintl.com or bhargens@ameriserveintl.com.

- Jim Sharp for seeing & doing what needs to be done for the clients and house. Kathy O.
- Shirley Clapp & Chandler Schlotfeld for always answering any questions I have when working with a client for the first time! -Angela B.
- Gina Smith for putting in the effort & understanding with me. I appreciate you! -Linda S.
 - Elena Reedy for cooking breakfast for the guys before I get there in the mornings. Derek S.
- Angela Belt for being nice & kind to the clients & other team members. Jasmine M.
- Sam Baldwin for always communicating with me ahead of time with any issues. -Laura F.
 - Torre Childers for always helping us at Day Hab 1133! -Shirley C.
- DeAnna Winters for always being helpful, giving advice & filling in at other Day Hab centers. -Krystal M.
 - Corina Gray for being so flexible with scheduling time to film videos outside of the work week. -Kaleb H.
 - Emma Ostdiek for never leaving me at half a tank or lower in the vans! Tanja E.
 - Sam Baldwin, Heather Harmon, Kelly Wieczorek for everything you do! Rhonda B.
 - Kathy O'Neal for always helping the clients and other employees. Unknown
 - Sierra Ross, you are an amazing CSC, very easy to talk to & gets things done for the team members and clients. -Felica L.
 - Heather Harmon for providing EXTRA training on a BSP. Rhonda B.

- Sierra Ross, you are an amazing CSC, very easy to talk to & gets things done for the team members and clients. -Felica L.
- Amber Scangarello, Renae Addison, Deane Blunt & everyone else who helped out at 3242 while I was away. -Zam A.
- Patricia McCurry for always caring about the clients she works with! Unknown
- Timothy Hanna for reaching out promptly on GER & Support at 3436. Isaiah M.
 - Katherine May for adjusting her schedule when she can to help at 3242. Zam A.
- Heather Harmon for surviving a week with two caseloads. -Unknown Jerard Lenihan for always communicating effectively about his shift before leaving. -Zam A.
 - Barb Remmen for planning fun activities for all of the clients to enjoy & making them feel included. -Unknown
- Felica LaBille for doing an outstanding job as a Lead CSR at 2815. -Derek S. Veronika Finck for helping take classes when we are short staffed. Chandler S.
 - Heather Harmon for working with me during any difficulties during shifts and helping work through them. -Laura F.
 - Heather Harmon, you jumped in as CSC and you're doing a great job! You give above & beyond work! -Kari C.
- Natalie Fidler and Ryan Wilson for travelling to Council Bluffs multiple days a week to help out a house there. They have been amazing being flexible and willing to help. -Sam R.B.
- Sierra Ross for assisting clients and team members with their needs. -Elena R.

Veronika Finck for all your help on days we need you! -Shirley C.

Derek Sellers for being an amazing worker and doing everything needed for the guys - Sierra R.

Linda Sanchez always smiles and has a positive attitude! -Felica L. AmeriServe, I am glad to be on the team! -Joy R.

Krystal Manchester for helping at the Clarinda Day Hab and being so good with the clients! -DeAnna W.

Katrina Tippery and Cheryl Musselman for helping cover open shifts - Jessica R.

Maria Valadez for communicating with CSC when needing to switch days for schooling - Jessica R.

Cheryl Musselman, Cheryl Kutzli, Maria Valadez, and Katrina Tippery for having documentation completed on time before the end of their shifts - Jessica R.

Lorie Wilcoxson for helping at 2118 to cover open hours - Greg S. Kathy O'Neal for helping cover open overnights at 2441 - Greg S.

Linda Sanchez for making sure the guys are up and doing something all the time. She is amazing with the guys! - Sierra R.

Jose Garcia for accepting change in his schedule. He is committed to the house and is doing what it takes to ensure proper support is provided - Samantha R.B.

Krystal Manchester for taking the clients out into the community and doing activities almost daily. She has started planning future activities and taking the initiative to find things to do per the clients' interests - Samantha R.B Alexandra McClelland, Artayvia Dunlap, and Nancy Cintron for picking up extra shifts to cover call outs- Gina S.

- Elena Reedy does an amazing job while the clients are sleeping by taking care of the house and making sure they get what they need when they get up Sierra R.
- Felica LaBille is an amazing team lead and will do anything and everything for the guys Sierra R.
 - Djenane Lafleur does an amazing job with the guys and does what is needed with them when they are up Sierra R.
 - Tanja Ebert for offering extra coverage help to other Day Hab centers Kilene L.
 - Michaella Davis for helping cover classes and still getting all other work responsibilities done daily Kilene L.
 - Artayvia Dunlap for bringing in a delicious cherry pie to share with everyone! Gina S.
 - Dawn Wilson for helping figure out transportation and daily schedules while being short staffed Kilene L.
- Shirley Clapp for having a good attitude, helping out when needed, doing her daily cleaning, getting her doc done with very few errors and overall being a great team member for 1133 Day Hab Torre C.
- Kaleb Hansen, Tanja Ebert, Emma Ostdiek, and Jessica Pearson for getting clients engaged in games while at the ice cream social party. -Kilene L.
- Chandler Schlotfeld for helping team members out when needed, working with some of our more difficult clients and using her years of experience at Day Hab to help her co-workers when needed Torre C.
 - Natasha Leland for helping me coach a client who was struggling to use her skills Veronika F.
 - Dennis Stolz for support with 3436 in preparation for treatment sprays Isaiah M.

Have Honks to give? Send an email to Btravis@ameriserveintl.com or bhargens@ameriserveintl.com.

- Angela Belt for volunteering to help our other Day Hab Torre C.

 Tracie Burton! When 1520 needs something fixed, Tracie gets it done
 Misty F.
- Kaleb Hansen for watching my class so I could take a client to go swing Veronika F.
 - Kyaira Robinson for working at 3 different locations every week while having a positive attitude Lisa H.
 - Shirley Clapp for always caring for her clients and ensuring they are dressed appropriately and healthy Veronika F.
- Chandler Schlotfeld for helping extra clients and always willing to help when needed! Veronika F.
- Patiang Boules for taking a client to an appointment solo, with a positive attitude Lisa H.
 - Katrina Tippery and Maria Valadez for being flexible with hours to help cover shifts Jessica R
 - Angela Belt for always communicating over situations and clients Veronika F.
- Consta Kazambu for smiling when I got there at 11:30pm for his first shift alone Lisa H.
- Haley Rytter for being a team player and helping out with an open shift so team member didn't have to work a double. Great teamwork Michelle H. Isabella Devine for taking clients out on an outing Jessica R.
- Heather Harmon for being a team player and supporting Samantha while she is on vacation with her caseload!!! GREAT JOB!!!! Isaiah M.
- Katherine May for getting clients out every week and making sure they are active Zamzam A.

- Caitlyn Kush for planning activities and taking clients out Jessica R. Hope Reichart for being a team player and helping out when needed Michelle H.
- Haley Rytter for mastering the passing of medications. She follows the 6 rights to the letter! Corina G.
- Kathy O'Neal, James Sharp, and Michelle Miller for covering an open shifts.
 -Greg S.
- Azia DeCenzo for coming in on Sunday's and continuing to help out at our location. Azia packing the guys' lunch at night is a great help Corina G. Honks to Kayla Kron for updating CSC on appointment notes! Samantha B Nancy Cintron for getting a contrary client to shower this week Gina S. Kaleb Hansen for working 3 consecutive Sundays until our open shift got filled Gina S.
- Alexandra McClelland for picking up an OVN shift due to a call out Gina S Meshack Sialuma for making healthy lunches and meeting lunch restrictions when needed. Great job! Corina G.
 - Linda Sanchez for helping with training a new team member and for clocking in early the last couple of shifts when requested Gina S.
 - Mary Hess for going above and beyond at 1410 and ensuring goals and chores are ran Chaslyn B.
 - Rodnesia Smith-Carte for being on top of grocery shopping at 1106 Chaslyn B.
 - Kayla Kron and Laura Freeman for coaching client on diabetic friendly drinks and foods. -Heather H.

- Dianna Humphrey and Christian Soria for always being willing to cover a shift Chaslyn B.
- Haley Rytter for having motivation to help the team with overtime and moving her schedule around to help the team! Michelle H.
- Caitlyn Kush for having motivation to help out with job duties in the house and make it easier for the next shift! Great teamwork! Michelle H.
 - Hope Reichart for having the motivation to encourage the CSC to keep going when times get tough Michelle H.
- Randii Logue for holding 1520 down when CSC was out of town with family Misty F.
 - Julia Guilliams for noticing signs of a client not feeling well and then calling for further evaluation Lisa H.
- Erika Corner for driving to Camp High Hopes on July 4th to pick up a client Lisa H.
- Katelynn Malik for support with 520 and CSC at cookout event on July 4th Isaiah M.
- Dennis Stolz for brainstorming solutions with CSC on conflicts at 3436 and mitigating them Isaiah M.
 - Brenna Elwell for amazing communication and support when building structure at 926 Isaiah M.
- Christian Soria for continuing to be a crucial support for 219 and picking up and covering shifts. -Caydan R.
- Misty Davidson for completing her first med pass by herself! She did a good job of passing meds on her own for the first time! Deana B.

Cheryl Kutzli for picking up an extra shift due to TM being ill - Jessica R. Huge Honks to Heather Harmon for helping with my caseload while I was on vacation! - Samantha B.

Isaiah McGrone for helping me out quickly! - Samantha B.
Chaslyn Bryant for taking on Adventureland and State Fair planning! Samantha B.

Rodnesia Smith Carter, Mary Hess, and Susan Hastie for turning in Safety Drills in at the beginning of the month. -Chaslyn B. and Diana S. Barbara Remmen for putting Bingo on for the clients with prizes and snacks. -Heather H.

Client Honks!

Sarah V for advocating for herself when she felt uncomfortable in a situation with a peer. -Michaella D.

Sebastian P. for working hard to achieve goals every week. -Monica E. Hannah G. for including new clients and making them feel welcome at day hab! -Michaella D.

Justin H. for his appropriate behavior and actions as he got to his new home when his things were moved while he was at day hab. -Lisa H. Justin H., you are always so patient and helpful with both your roommates & team members. -Unknown

Vanessa N for taking the trash out and putting the dishes away! -Artayvia D.

Phillip N for always meeting goals & working hard to do things independently! -Monica E.

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Client



Ryan C.

Ryan C. has made great progress since he began attending hourly and day habilitation services at AmeriServe. Over time, he's become more social and connected with the people around him, forming friendships and enjoying group activities.

Ryan is known for his kind attitude and easygoing nature. Ryan likes to joke around and always has a smile on his face. Ryan's confidence has grown, and he continues to build strong bonds with peers and staff alike.

Outside of AmeriServe, Ryan volunteers twice a week at the Habitat for Humanity ReStore, where he's become a valued part of the team. The staff there appreciate his reliability and willingness to help, and he's made a positive impression on everyone he works with.

Ryan's story is a great example of how community involvement and supportive environments can help people grow and shine. He continues to make an impact wherever he goes.



Spotlight

Power of



Brandon H.

We're excited to share some wonderful news about Brandon and the progress he's been making! Over the past several months, Brandon has worked hard to build his independence and has consistently shown determination and commitment to reaching his goals.

Thanks to his dedication and personal growth, Brandon recently transitioned to a new DayHab center—an exciting step that reflects just how far he's come. His recent annual meeting was one of the most positive and praiseworthy he's had since joining our company, highlighting his accomplishments and the meaningful progress he continues to make.

Brandon also brought his big personality and great sense of humor to the spotlight this year by helping MC Ameriserve's annual talent show. He helped set the tone for a fun-filled day and created an atmosphere of joy and celebration for everyone involved.

Brandon is a shining example of how the right plan, the right support team, and a strong, positive attitude can lead to success. We're incredibly proud of everything he's achieved and can't wait to see what the future holds for him!

Proof



Aries B

Brian E.

Athena F.

Rhonda G.

Paul H.

Krista H.

Calvin M.

Jessica M.

Brian M.

Philip N.

James O.

Jefferey W.

Javier L.





We would like to extend a warm welcome to all the new team members who have joined our team!

Margaret Dermody
Tiegan Mtichell
Tracy Byrd
Austin Hatch
Nyawec Reath
Jessica Spiker
Autumn Evers
Abdullahi Abdulle





We would like to extend a warm welcome to all the new team members who have joined our team!

Miki Elder
Jozie Jacobsen
Joy Roumpf
Shelly Lamkins
Kamal Farah
Amina Aweys
Clara Soto



Team Member SPOTLIGHT

Chandler has been a valued member of the 1133 DayHab team for the past six years. She brings a spunky attitude, a genuine love for the clients, and a strong sense of dedication to her role each day. Chandler is a true team player—always willing to step up to help with interfering behaviors, client care, or whatever else is needed. She actively supports her teammates by sharing her knowledge of DayHab operations and coaching them on the unique personalities and individual needs of each client.



Chandler Schlotfeld

Her documentation is consistently timely and accurate, and she takes the initiative to help train new team members on proper documentation practices. Chandler also administers medications effectively and efficiently to the clients in her group.

Over the years, she has built strong and meaningful relationships with many of the clients and is well-liked by all who attend DayHab. Her care, commitment, and desire to see others succeed truly stand out.

Chandler is a tremendous asset to the 1133 DayHab team and to Ameriserve as a whole.

Team Member Goal Achievements

Mary Hess got promoted to Lead CSR!
Amanda Fischer got promoted to CSC!
Samantha Baldwin went to three national parks!

One Quote, Big Impact

Why Advocate?

"Unless someone like you cares a whole awful lot, nothing is going to get better.

It's not."

-Dr. Seuss, The Lorax

ASI Birthdays!

August 1st: Jennifer Santiago-Medina

August 3rd: Danielle Coverdill

August 4th: Lacey Greiner, Elena Reedy, and Jatalia Smith

August 6th: Bu Heh

August 8th: Deana Blunt, Kyle Clemens, and Lura Miller

August 9th: Amber McDowell

August 10th: Brenton Tibbs

August 11th: Ailish Andersen

August 12th: Katherine May

August 15th: Dennis Stolz

August 16th: Anne Tiernan

August 24th: Torre Childers and Robin Ganske

August 27th: Tyna Anderson and Joanne Osborn

August 28th: Madison Hanna

August 30th: Erin Bartles

ASI Anniversaries!

Amber McDowell 8/14/2007 (18 years)

Amber Scangarello 8/10/2021 (4 years)

Meshack Sialuma 8/27/2024 (1 year)





ASI University



Congratulations to Meshack Siluma, Ericha Seifert, Linda Sanchez, Caydan Retzlaff, and Derek Sellers for completing ASI Way!



Congratulations to Mary Hess for completing ASI Way!



Congratulations to
Nicole Campbell and
Alex Morales for
completing Coaching 1!



ASI MERCH PRICE LIST

Making lives better tomorrow by what is done today.

Clothing Items:

• Coat	\$25
• Jacket	\$15
 Sweatshirt 	\$15
Green Hoodie	\$20
Black Hoodie	\$25
• ¼ Zip Pull Over	\$15

• Cardigan	\$15
• Long Sleeve	\$10
• Polo	\$10
 Mega Awesome T- 	\$10
Chirt	

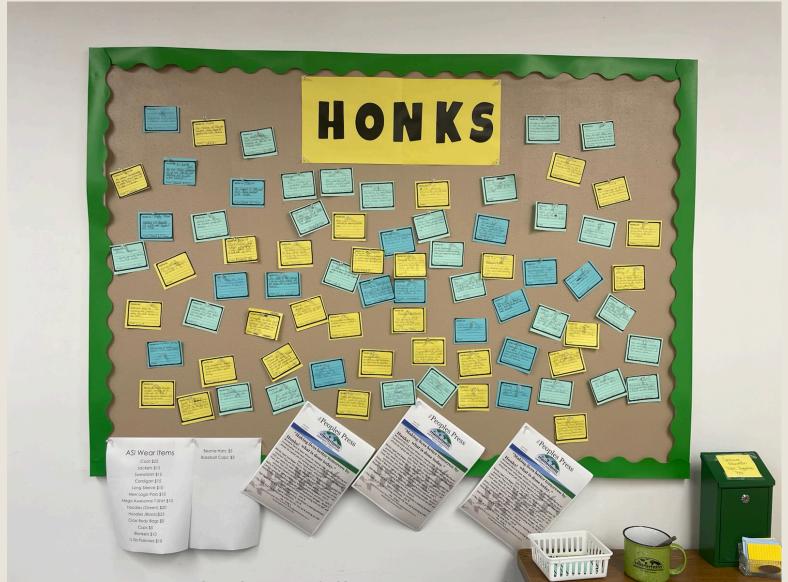
Other Items

 Cross Body Bag 	\$ 5
• Cups	\$5
 Blankets 	\$10
Beanie Hat	\$5
- Rasoball Can	¢z

Ever curious about what ASI merch you can grab right here at the office? We've got a variety of items available just for team members - and here's your quick price guide to everything that we carry!

You can make purchases using payroll deduction forms. Visit the front desk to browse and buy your ASI gear today!

Recognize Fellow Team Members!



A new way to honk your fellow team members and supervisors!

Simply write the recipient's first and last name, followed by your honk, and include your own name. Then pin it to the corkboard for all to see!

Honks are a wonderful way to show gratitude and recognize the hard work of all the amazing team members at AmeriServe!

All honks will be featured in the AmeriServe Newsletter and displayed on the Lobby Monitor System!

Everyone deserves to know they're doing a great job! Let's fill the board and share positivity!

AmeriServe's Annual | Control of the control of th

August 21st

LAKE MANAWA | 11-2 Shelter 6

HOT DOGS | CHIPS | DRINKS

JOIN US FOR FUN IN THE SUN

Upcoming Events in the Community

Aug 2nd
Maha Festival
The Riverfront
2pm-11pm

Aug 2nd and 3rd
Comic Con
CHI Health Arena
10am-5pm

Aug 5th
Picnic at the Castle
Joslyn Castle
5:30pm-8pm

Aug 5th
National Night Out
Tom Hanafan Park
5pm-8:30pm

Aug 8th Wags and Wheels IWCC 9am-12pm

Aug 9th
Just Craftin Around: Mosaic
Candle Holders
Carter Lake Public Library
12pm-1:30pm

Aug 12th
Art in the Park
The Riverfront
10am-12pm

Aug 16th
Music and Dance
YMCA Healthy Living Center
2pm-4:30pm

Aug 17th
Hector Anchondo
Ditmars Orchard
1pm-4pm

Aug 16th and 17th
The Bubble Fairy
Ditmars Orchard
11am-3pm

Aug 16th and 17th
Chalk Art Festival
Midtown Crossing
10am-6pm

Aug 17th
St. Stanislaus Polish Festival
4434 S 41st Omaha
12pm-7pm

Aug 21st
Bikes on the 100 Block
Historic 100 Block of West
Broadway
5:00 to 10:00PM

Aug 21st
Bingo
Ditmars Orchard
6pm-7:30pm

Aug 23rd
Art in the Park
The Riverfront
10am-12pm

Aug 23rd
Wicked
Turner Park
Movie at Dusk

Aug 23rd
The Arts Center 25th
Anniversary Celebration
IWCC
3:30pm-10pm

Aug 24th
Fairview Cemetery Tour
10:30am-11:30am

Aug 27th
Pawp-Up Pup Park
Cochran Park
5pm-7pm

Other activities all through out the month:

Farmers Market @ Bayliss
Park Thursdays 4:30pm7:30pm

Classic Car Nights @ Quaker Steak Thursdays 4pm

CBFD Hydrant Party Tuesdays and Thursdays

PACE | Music in the Park Concert Series Every Tuesdays Bayliss Park 7:00PM

River City Farmers Market
Saturdays
YMCA Healthy Living Center
9:00AM to 12:00PM

Splash Pads and Pools

Omaha's Henry Doorly Zoo and Aquarium

Joslyn Art Museum

The AmeriServe Way Word Search

CTASIORECHOICEOTPSVS

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Rights
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Supports
Goals
Respect
Residential

Independence
Confidence
Positivity
Motivation
Initiative
Coach

Movement
Common Sense
Teamwork
Effort
Restriction

Continuing Education This Month

The Con-Ed Taskforce is excited to announce a variety of engaging classes available throughout the month of August! Whether you're feeling creative, competitive, or just looking to learn something new- we've got something for everyone!

Creative Classes

Looking to tap into your artistic side? Join us for Zentangle -Art Therapy and Mandala Drawings, each topic is offered twice throughout the month! Take this time top focus your energy on art while easing your mind from outside stressors.

Competitive Classes

Feeling Competitive? Test your knowledge with ASI Trivia! All questions are centered around AmeriServe's culture and operations! Bring your A-Game!

Informative Classes

Want something insightful and meaningful? Don't miss Crip Camp Documentary and Discussion, where you engage in thoughtful conversation around this impactful film.

Cooking Class

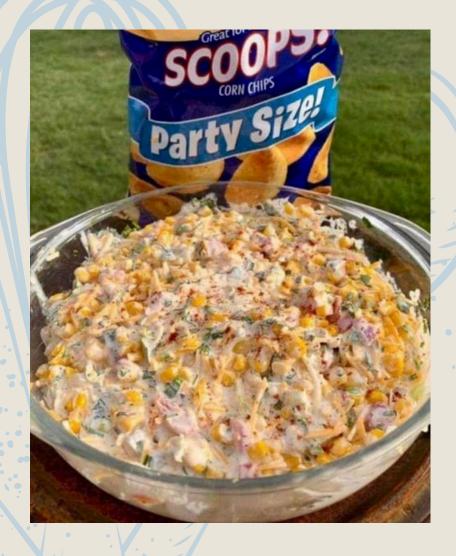
A team member favorite returns! Join us at Dayhab 215 B for a hands-on Cooking Class! Spots are limited to 20 participants, so claim your spot early!

Be sure to sign up and take advantage of these exciting Con-Ed opportunities offered this August!

ASI Cookbook Recipe of the Month! Creamy Corn Dip

Ingredients:

- -2 cans of corn.
- -1 can of Rotel.
- -2 cups shredded cheddar cheese.
- -8 slices of green onion.
- -1 cup of Mayo.
- -8 oz of Sour Cream.
- -Bundle of Cilantro.



Directions:

1.) Mix all the ingredients into a large bowl and serve!

Solution

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