

# The Peoples Press

July 2025  
Newsletter



## **“Making lives better tomorrow by Honks! what is done today.”**

Michaella Davis & Dawn Wilson for helping cover classes and figuring out transportation while team members are on PTO & short staffed. You guys always do a great job of working together & planning coverage ahead of time Thank you!! -Kilene L.

Wendy Lapel and Megan Travis, they are truly the definition of roll with the punches! They are the best at adapting to the many changes that come with our needs for team members and with their many distractions at the front desk they still somehow manage to recruit and do it positively! I am extremely thankful for their hard work and dedication! -Andi T.

Kathy O’Neal for taking clients out to the park activity and dinner. -Kyle C.  
Carolyn Lewis for reaching out to me about Medication Manager. -Briana T.  
Natalie Fidler for managing behaviors and communicating with the EMT and police department. -Adan R.

Sam Rasor-Buesing & Adan Rios for helping coordinate a meeting between future roommates. -Jim W.

The team at 2118 for surviving while the CSC was out & putting up with me. -Greg S.

Have Honks to give? Send an email to [Btravis@ameriserveintl.com](mailto:Btravis@ameriserveintl.com) or [bhargens@ameriserveintl.com](mailto:bhargens@ameriserveintl.com).

*Rodnesta Millie-Carter*

# Honks!

Tyler Pearson for creating and updating a client discharge app. -Tyna A.  
Sam Rasor-Buesing for creating a schedule for team members that will lead to the smallest number of changes. -Adam R.

Day Hab for always assisting when needed. -Ashley P.

Kristina Ayers for always being willing to come in on her days off, last minute, to do direct care or run an appointment. -Amber S.

Emma Judd, Jessica Pearson, Amy Kasperbauer, DeAnna Winters, Shirley Clapp & Chandler Schlotfeld for having zero missing documentation entries in the month of May!! -Becky H.

Andrenika Teel for taking care of a few issues when you returned from PTO. Thank you for always standing up for us at the front desk! -Wendy L.  
Deana Blunt for helping Day Hab during the talent show! Deana made trips to the homes to heat up a client's meal and to pick up extra clothing for a client who needed to change before he performed. Once back at the show, Deana assisted the client with changing clothes so the Day Hab team member could finish assisting another client with lunch. Deana, your willingness to help with no questions asked shows amazing teamwork and was very much appreciated!!! -Becky H.

Isaiah McGrone for working hard with the NEC Taskforce to update our outdated systems and content. -Amber M.

Felica LaBille for assisting the clients by passing meds, coaching through the bedtime routine, & completing the undone housework while I had the flu. -Elena R.

Chaslyn Bryant for doing an amazing job facilitating Con-Ed as well as going above & beyond. -Isaiah M.

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Rodnesia Miller-Carter

# Honks!

Gabrielle Bokelman for navigating through a situation that arose at her work location. -Diana S.

Monica Estes for participating & providing wonderful feedback during Con-Ed. -Madison H.

Diana Sharp for stepping up and assisting clients through mental health behavior when needed. -Amber M.

Katelynn Malik and Dennis Stolz for their strong participation in Con-Ed. -Isaiah M.

Briana Travis, Lisa Gaunt, and Tonya Carroll for their support in tracking so many different items to make sure I's are dotted, and T's are crossed. -Jim W.

Isaiah McGrone for all of the work you have done developing NEC 2 information into the Moodle App. -Jim W.

Alex Peterson, great job consistently advocating for team members! You are amazing! -Anonymous

Lacey Greiner & Hannah Evers for covering FIRs and Con Eds. -Chelsea A.

Mary Hess for going above & beyond to assist clients! -Amber M.

Megan Travis for making calls & setting up interviews when I was on PTO. -Wendy L.

Chaslyn Bryant for being a team player & collaborating on caseloads. -Isaiah M.

Lisa Gaunt for scheduling herself time to sit in on the Medication Manager Practicum. -Briana T.

Tonya Carroll for continuous follow-ups regarding FMLA and work comp cases. -Briana T.

Torre Childers & Veronika Finck for looking after client safety at Day Hab 1133 -Jim W.

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# Honks!

Caitlyn Kush for having confidence with opening up about issues and feeling able to come forward. -Michelle H.

Jasmine McClymont - Working on a day that she had earlier put in for PTO on after it was denied - and not calling in! -Alondra I.

Aaron Gardener has done a great job assisting with different schedules and providing great support and coverage for the clients and the home. -

Samantha R.B

Ryan Wilson for doing an amazing job with a client, and ensuring he does his best to attend Day Hab and keeping him busy with activities throughout the day. -Samantha R.B

Jayson Morgan is our newest team member. She is learning quickly and is eager to learn while providing great support for the clients, other team members, and the home - Samantha R.B

Monica Estes for practicing before shift and going over food and other rules for this location. She learned a lot about everyone here. Thank you for helping! - Corina G.

Meshack Sialuma for teamwork with the CSC to clean up something in front of the house that could have been kind of traumatic for our clients to see - Corina G.

Georgia Riera for going above and beyond and really taking charge of medications and making sure they are ordered and filled routinely and communicating their needs with me without delay. -Brandon J.

Sarah Smith for being flexible and staying late or coming in early to help accommodate schedules & call offs! -Brandon J.

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Rodnesia Millie-Carter



# Honks!

Azia DeCenzo for having confidence with working with a specific client's routine. They now have a special bond. -Michelle H.

Jennifer Santiago-Medina for having the confidence to successfully redirect a client when a behavior was going on within the home. -Michelle H.

Hope Reichart for having the motivation to learn for her role as a Lead. -Michelle H.

Jessica Beaty for communication and getting clients to appointments. -Chaslyn B.

Wanjang Tut for picking up shifts to help with client hours. -Chaslyn B.

Donald Blakeman for being flexible with his shifts. -Chaslyn B.

Mary Hess for being willing to come in early to get a client to surgery. -Chaslyn B.

Randii Logue for covering a shift at 1114. -Lisa H.

Alex Tison for finding team member coverage, allowing me time for a family emergency. -Lisa H.

Erika Corner has done well in her role and has all assigned shift duties completed before leaving for the day. -Alondra I.

Carolyn Lewis for devising a way to remember to fill in the goal boxes. -Joanie R.

Janelle Rolfes who waited until she was feeling fully up to the task and feeling better to return to work. -Joanie R.

Kassie Jones for working an overnight shift so CSC did not have to. -Joanie R.

Kaleb Hansen for taking some of our more difficult classes and doing well with them. -Torre C.

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Rodnesia Millie-Carter

# Honks!

Lorie Wilcoxson for working extra shifts, allowing CSC to spend time with her family - Joanie R.

Delvin Thompson for acting quickly when a client told him he was having some physical issues. Delvin contacted LCSC Ashley, and she took him to the ER - Greg S.

Shirley Clapp for jumping in whenever needed, helping her co-workers with whatever they need and having a good attitude with a smile on her face - Torre C.

Chandler Schlotfeld for dealing with some of our more difficult people, helping her co-workers when needed and being a great person to go to when questions arise about the daily schedule and clients at Day Hab. - Torre C.

Ariana Sanchez for going above and beyond with organizing the house for the clients - Renae A.

Patricia Ring for going above and beyond as a Lead CSR. -Renae A.

Joanne Osborn for stepping into her role as CSR at 922. -Renae A.

Michelle Miller for working at different houses when she is asked to with no complaint. -Misty F.

Shirley Clapp for coming in on her day off to assist Day Hab when short staffed. -Veronika F.

Torre Childers for getting all new plans, goals, and BSP's in before team members needed to document. -Veronika F.

Chandler Schlotfeld for assisting during an interfering behavior and helping take care of the classes. -Veronika F.

Angela Belt for building great relationships with all the clients and getting them out and about! -Veronika F.

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Rodnesia Miller-Carter

# Honks!

Kaleb Hansen for helping a client overcome his fear of fish. Now the client loves them! -Veronika F.

Dawn Wilson for always working the schedule around and taking classes to help 1133 out. -Veronika F.

Kilene Lyons and Michaela Davis for helping 1133 these past weeks by sending team members down. -Veronika F.

Zamzam Abdi for always communicating about appointments and illnesses for her house. -Veronika F.

Michelle Hagelstein for always communicating with us to help find the best routine for her client to be able to succeed at Day Hab. -Veronika F.

DeAnna Winters for working so well with her client at Clarinda Day Hab and getting her out and about to explore the new area. -Veronika F.

Deana Blunt for always communicating with us for appointments for her house. -Veronika F.

Becky Hargens for being there for big behaviors and coming down to 1133 to help assist with some. Honks to Becky for being a great problem solver - Veronika F. & Torre C.

Honks to Georgia Riera for completing her doc on time, marking meds off consistently without error, and always showing up with the right attitude to serve the guys. - Brandon J.

Honks to Cheryl Kutzli for building a connection with a client and helping him feel comfortable enough in his routine to know and look forward to the days that she works! - Brandon J.

Dianna Humphrey for picking up overtime and being flexible in adjusting hours for client needs - Diana S.

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Rodnesta Miller-Carter

# Honks!

Alejandro Morales for coming to coaching class and participating - Diana S.  
Susan Hastie for offering to extend availability to help with Sundays until more team members become available - Diana S.

Katrina Tippery for helping cover open shifts - Jessica R.

Cheryl Kutzli for helping take a client to Urgent Care and another to the ER - Jessica R.

Caitlyn Kush for being flexible with hours to help keep OT down - Jessica R.  
Dennis Stolz for his undivided attention with needs at 3436 and coaching to support them and their goals as a LCSR!!! - Isaiah M.

Brenna Elwell for strong communication with questions in regard to training and being on top of accomplishing new employee requirements - Isaiah M.

Danielle Coverdill for her support/flexibility on weekends with locations and ensuring medications are taken!! - Isaiah M.

Donald Blakeman for support with 219 situation and working with fellow team members and CSC - Isaiah M.

Kyaira Robinson for always helping when it is needed and for making good connections with all of the clients at our location. For always providing coaching and assistance as needed - Corina G.

Isaiah McGrone for his work with NEC Moodle and collaboration with Con-Ed this month and always willing to go above and beyond with clients and his team - Chaslyn B.

Timothy Hanna for being successful with de-escalation during a client disagreement - Chaslyn B.

Mary Hess for taking clients to appointments and getting safety drills done in the first week of the month - Chaslyn B.

Honks to Alex Tison for taking a client to an appointment for me in Shenandoah - Lisa H.

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# Honks!

Jessica Beaty and Ciara Watson for getting safety drills done in the first week of the month - Chaslyn B.

Caydan Retzlaff for working in the field and working hard to learn CSC tasks - Chaslyn B.

JoNita Heard for coming in early to cover a medication pass - Chaslyn B.  
Diana Sharp for her work with sunset - Chaslyn B.

Gabrielle Bokelman for taking clients grocery shopping and staying under budget - Chaslyn B.

Timothy Hanna for de-escalation of a client disagreement - Chaslyn B.

JoNita Heard for coming in early to cover medication pass - Chaslyn B.

Gabrielle Bokelman for taking clients grocery shopping and ensuring menus and grocery lists are made - Chaslyn B.

Christian Soria for picking up extra shifts to help get our clients their hours - Chaslyn B.

Tracie Burton for everything she has done for our location and clients - Misty F.

Randii Logue for picking up hours at other houses and moving her schedule around - Misty F.

Alondra Ibarra for working part of a day for me, shortening my day to 8hrs from 14hrs. Much appreciated! - Lisa H.

Ryan Wilson for continuing to improve his work-related skills, along with the amazing support he already provides for the clients. He has goals to grow within the company and has been taking the initiative to learn new things - Samantha R.B

Brenna Livingston for working with CSC and LCSC when other CSRs were on PTO or called off. Brenna helped make sure the day ran smoothly - Breanne R.

*Bethesda Mills Carter*

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# Honks!

Tree're Edwards for going to a different house when he is doubled at 213 - Alondra I.

Veronika Finck for helping with a new client at Day Hab. Veronika has helped work with her to try to get her adapted to Day Hab and all the activities we do - Torre C.

Natasha Leland for showing good teamwork and always being willing to help her co-workers - Torre C.

Chandler Schlotfeld for helping with our new client and trying to take her on community outings - Torre C.

Shirley Clapp for helping out whenever needed and cleaning the building - Torre C.

Angela Belt for having a positive attitude and showing great teamwork - Torre C.

ASI 2 CSCs and maintenance for help with a client move -Kelly S.

Heather Harmon for getting her high percentage of hours last month! -Kelly S.

Lura Miller for showing caring and responsibility with a client and their medication plans. -Sam B.

Kayla Kron for great input at an annual meeting for a client -Sam B.

Rhonda Baldwin, Laura Freeman, Ericha Seifert, Jennifer Guyett, and Heather Harmon for opening communication to better serve our clients - Sam B.

Lead-On for always being willing to help out -Sam B.

Jessica O'Neal for preparing to help a client weigh the pros and cons of a decision -Kelly S.

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Rodnesia Millie-Carter



# Honks!

Lura Miller and Jessica O'Neal for working well with each other to help the team with a client's needs.

Laura Freeman and Jessica O'Neal for helping with a client's medication list. -Heather H.

Rhonda Baldwin for utilizing coaching skills and coaching clients -Heather H.



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Rodnesia Millie-Carter

# Client Honks!

Isaac D. for working well with others! -Bre R.

Adam D. for using his coping skills when he needed to. -Torre C.

Dawn S. for participating in new activities! -Bre R.

Kasey L. for participating in the Advisory Committee meeting as well as your kind words to those who support you! -Amber M.

Shelby for assisting a team member as they assisted a peer to get in the van. -  
Veronika F.

Wade J. for assisting a peer in need. -Bre R.

Emily E. for using her coping skills when needed. -Veronika F.

Maysen P. for holding doors open for her peers. -Torre C.

River B. & his mother, Karen, attend our Advisory Committee meeting. We appreciate the kind words and very much enjoy working with River at day hab!  
-Becky H.

Josh H. for participating in the Advisory Committee meeting. Amazing job discussing your experience with AmeriServe! -Amber M.

Marcus A. for advocating for himself. -Bre R.

Uriah W. for participating in the Advisory Committee meeting. Way to go! -  
Amber M.

Steven A. for completing his goal for an entire week straight!! -Bre R.

Brandon H. aka "Big B" deserves a huge shout out for getting up in front of one of the largest crowds so far at our annual talent shows. You did an amazing job pumping up the crowd, thanking participants and introducing acts! "Lil b" is proud of the effort & teamwork you put into being one of the best co-hosts I have ever had. I can't wait to hear the ideas you already have for "Big B & Lil b" for next year's show!! -Becky H. aka "Lil b"

Bruce H. for participating in the Advisory Committee meeting. Great Job! -  
Amber M.

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Rodnesia Miller-Carter

# Client



## Josh H.

Josh H. has been part of the AmeriServe family off and on since 2013, and throughout the years his story has become a powerful reminder of resilience, determination, and person growth. Having been in the Hourly program for several years, Josh has navigated life with its fair share of ups and downs - but through it all, he has remained focused on building a bright future for himself. Josh's journey has not been without challenges, but what sets him apart is his unwavering drive to overcome obstacles and stay true to his goals. His commitment to creating a better life, even in the face of setbacks, has made him a shining example of perseverance and hope for those around him. Josh's positive outlook and ability to bring joy to others have become some of his most defining and inspiring qualities.

Recently, Josh reached an important milestone by successfully completing a rehabilitation program. Graduating from the program was not only a major achievement - it marked a turning point in his life. With newfound confidence and skills, Josh has transitioned into the Lead-On program, taking a bold step by moving out of his family home and beginning his journey toward independent living.

Now, Josh is actively developing the life skills needed to thrive on his own. From managing daily routines to setting personal goals he is embracing the responsibilities and rewards that come with greater independence. His progress is a testament to his resilience and the strong support system he's built through AmeriServe.

Josh's story continues to inspire those around him. His determination to keep moving forward, his commitment to personal growth, and his ability to uplift others make him a value member of the community. At AmeriServe, we are proud of all that Josh has accomplished and look forward to seeing where his journey takes him next.

Keep shining, Josh - you've come so far, and the best is yet to come.

# Spotlight

# Client Birthdays

David C.	Timothy N.
Joshua F.	Tess S.
Jacob G.	Dawn S.
Heather H.	Justin S.
Brandon H.	Scott T.
Dakotah L.	Veronika W.
Cassie M.	Richard W.
John M.	Xander Z.





# Welcome!

We would like to extend a warm welcome to all the new team members who have joined our team!

Misty Davidson

Kayla Delanty

Joseph Hestermann

Consta Kazambu

Kindra O'Neal

Milicin Ullerich



# Talent Show Article with Pictures

The 2025 Talent Show is officially in the books! It was a day full of incredible performances and unforgettable moments that will be remembered for years to come! We can't wait to see what amazing talent next year's show will bring!





# Talent Show Pictures





# Team Member SPOTLIGHT

Please join us in welcoming and recognizing Gabrielle, who has quickly made a powerful impact at Ameriserve in just a few short months!

Gabrielle has shown exceptional leadership potential at her primary location, stepping up in ways that demonstrate both initiative and care. She has built a strong rapport with the team at 219, connecting seamlessly with individuals both one-on-one and in group settings. Her ability to actively listen, engage meaningfully, and provide consistent support hasn't gone unnoticed.



**Gabrielle  
Bokelman**

In an environment where everyone's needs and schedules vary from day to day, Gabrielle keeps it all running smoothly. From managing appointments and addressing concerns to coordinating transportation and delivering daily coaching, she stays on top of it all with confidence and grace.

What truly sets Gabrielle apart is her strong communication skills and her calm, capable handling of complex situations. Her presence brings consistency, reliability, and a team-first mindset—exactly what Ameriserve values most.

Welcome, Gabrielle! We're excited to have you on board and can't wait to see all you continue to accomplish. 🧳👋

# Team Member Goal Achievements

Alex Morales graduated from college!

Ryan Wilson was promoted to LCSR!

## One Quote, Big Impact

EVERY JOB IS A **SELF-PORTRAIT** OF THE  
PERSON WHO DOES IT.  
AUTOGRAPH YOUR WORK WITH  
**EXCELLENCE.**

A faint, stylized illustration in the background shows three hands reaching upwards towards the center. The hands are simple line drawings with fingers spread. The two hands at the bottom are wearing cuffs with three small circles on them. The background is a light gray with some faint, curved lines suggesting motion or energy.



# ASI Birthdays!

June 1<sup>st</sup>: Emma Judd

July 10<sup>th</sup>: Kari Cook and Megan Travis

July 13<sup>th</sup>: Jennifer Guyett

July 15<sup>th</sup>: Alejandro Morales

July 17<sup>th</sup>: Monica Estes, Tyler Pearson, and DeAnna Winters

July 22<sup>nd</sup>: Corina Gray and Kymberlee Marshall

July 23<sup>rd</sup>: Abby Cavallaro

July 24<sup>th</sup>: Zamzam Abdi and Randii Logue

July 28<sup>th</sup>: Donald Blakeman

July 31<sup>st</sup>: Brayonna Evans

*Happy  
Birthday!*

## ASI Anniversaries!

Dustin Belt 7/8/2015 (10 years)

James Sharp 7/23/2019 (6 years)

Deana Blunt 7/7/2020 (5 years)

Chandler Schlotfeld 7/30/2021 (4 years)

Rodnesia Smith-Carter 7/5/2022 (3 years)

Erin-Nichole Jones 7/14/2022 (3 years)

Tasha Philmalee 7/26/2022 (3 years)

Emma Judd 7/5/2023 (2 years)

Randii Logue 7/7/2023 2 years)

Stephanie Cox 7/28/2023 (2 years)

Derek Sellers 7/3/2024 (1 year)

Angela Belt 7/9/2024 (1 year)

Erin Bartles 7/9/2024 (1 year)

Katherine May 7/24/2024 (1 year)

Gabriella Gutierrez 7/30/2024 (1 year)

*Happy  
Anniversary!*



# ASI MERCH PRICE LIST

Making lives better tomorrow by what is  
done today.

## Clothing Items:

- Coat \$25
- Jacket \$15
- Sweatshirt \$15
- Green Hoodie \$20
- Black Hoodie \$25
- ¼ Zip Pull Over \$15

- Cardigan \$15
- Long Sleeve \$10
- Polo \$10
- Mega Awesome T-Shirt \$10

## Other Items

- Cross Body Bag \$5
- Cups \$5
- Blankets \$10
- Beanie Hat \$5
- Baseball Cap \$3

Ever curious about what ASI merch you can grab right here at the office? We've got a variety of items available just for team members - and here's your quick price guide to everything that we carry!

You can make purchases using payroll deduction forms.  
Visit the front desk to browse and buy your ASI gear today!



# Upcoming Events in the Community

July 3<sup>rd</sup> Ralston Fireworks  
Liberty First Credit Union

Arena  
10:00 PM

July 4th  
Ralston Days Parade  
1 PM

July 4th and 5th  
Riverside 4th of July  
Celebration  
Chautauqua Park  
Oakland  
9:00AM to 11:45PM

July 10th  
Macedonia Market  
Potter & Main Street  
5:30 to 7:30PM

July 10th  
Love On a Leash  
Council Bluffs Public  
Library/Youth Room  
6:30 to 7:30PM

July 10th  
Junk ReStored POP UP  
Spring Edition  
The Council Bluffs ReStore  
4:30 to 7:30PM

July 11th-13th  
O-Con Expo 2025  
Mid-America Center

July 11th  
Winter in July @ Cochran  
Park  
Cochran Park  
10:30 to 11:30AM

July 13th  
BINGO at the Orchard  
Ditmars Orchard & Vineyard  
1:00 to 3:00PM

July 13th  
Sean Gaskell in Concert:  
Music of the West African  
Kora  
Council Bluffs Public Library  
2:00 to 3:00PM

July 13th  
Love CB Community Event  
Big Lake Park  
5:00 to 6:30PM

July 13th  
Dundee Vintage Market  
5011 Underwood Ave,  
Omaha  
10:00 AM- 3:00 PM

July 14th  
10 Warning Signs of  
Alzheimer's and Dementia  
Council Bluffs Public Library  
6:00 to 7:00PM

July 17th  
Bikes on the 100 Block  
Historic 100 Block of West  
Broadway  
5:00 to 10:00PM

July 18th  
Pool Party  
Katelman Pool  
6:00- 8:00 PM

July 13th,17th,20th,27th  
BINGO at the Orchard  
Ditmars Orchard & Vineyard  
6:00 to 7:30PM

July 25th-27th  
Melon Festival  
10505 N 234 St Vally, NE  
9:00 AM -9:00 PM

July 26th  
Ask an Expert: Forensics  
Council Bluffs Public Library  
2:00 to 4:00PM

Other activities all through  
out the month:

Farmers Market @ Bayliss  
Park Thursdays 4:30pm-  
7:30pm

Classic Car Nights @  
Quaker Steak Thursdays  
4pm

CBFD Hydrant Party  
Tuesdays and Thursdays

PACE | Music in the Park  
Concert Series Every  
Tuesdays  
Bayliss Park  
7:00PM

River City Farmers Market  
Saturdays  
YMCA Healthy Living Center  
9:00AM to 12:00PM

Splash Pads and Pools

Omaha's Henry Doorly Zoo  
and Aquarium

Joslyn Art Museum



# Continuing Education This Month

**This July, all team members must complete the Annual Required Training on Hazard Communications and Bloodborne Pathogens.**

**The sessions provide a comprehensive overview of safe chemical handling practices at AmeriServe, along with essential guidance on preventing and managing exposure to blood and bodily fluids in the workplace.**

**Don't forget to call the front desk to sign up and secure your spot!**



# ASI Cookbook Recipe of the Month!

## Sunshine Salad

### Ingredients:

- 1 (15 oz) can mandarin oranges, drained.
- 1 (8 oz) can pineapple, drained.
- 1 cup mini marshmallows.
- 1 cup sweetened shredded coconut.
- 1/2 container Cool Whip.



### Directions:

- 1.) Add all the ingredients except for the Cool Whip to a large mixing bowl. Gently stir them together to combine.
- 2.) Add the Cool Whip and gently fold it into the ingredients. Contin to stir until everything is coated in the whipped cream.
- 3.) Serve Immediately or cover and chill until serving. Best enjoyed the same day.

End up making the recipe of the month? Send pictures of everyone creating the recipe to [bhargens@ameriserveinl.com](mailto:bhargens@ameriserveinl.com) to be featured in the next newsletter edition!