

The Peoples Press

September 2025
Newsletter



“Making lives better tomorrow by Honks! what is done today.”

Jasmine McClymont for doing a wonderful job handling a difficult situation with a client in the community. -Kilene L.

Sam Baldwin, Heather Harmon, and Kelly Wiezorek for being kind and understanding and working around everyone's schedules. -Jennifer G.

Angela Belt for going on community outings with team members and clients from other Day Hab centers -Anonymous

Derek Sellers for always covering when we have callouts! Thanks for stepping up -Sierra R.

Hailey Woodbury for helping her team members -Barbara R.

Isaiah McGrone for making ASI Trivia for Con Ed exciting and fun and for doing extra -Jessica O.

Veronika Finck for staying calm and communicating with all parties involved during an unusual situation. -Anonymous

Lead-On team members at 204 for being kind to the bunnies and squirrels. -Margaret D.

Meshack Sialuma for coming in early for his shift to help out overnight. -Corina G.

Have Honks to give? Send an email to Btravis@ameriserveintl.com or mtravis@ameriserveintl.com.

Honks!

Veronika Finck and Torre Childers for being awesome supervisors. -Kaleb H.

Chaslyn Bryant for always helping me out and answering my questions. - Margaret D.

Kelly Wieczorek for our collaboration on updating interview questions. You rock Kelly! -Isaiah M.

Stephanie Cox for helping with my client's transportation so he could stay at bingo night with peers. -Amanda F.

Sam Baldwin for being awesome and understanding. -Madison R.

Natasha Leland for staying with a client through a medical issue while on a community outing. -Anonymous

All Ameriserve team members: thanks for caring enough to help others succeed in their daily goals and life. -Jennifer G.

Mary Hess for ensuring client needs are met daily. -Chaslyn B.

Isabella Devine for being willing to cover a shift while another team member went to another location to cover a shift. -Jessica R.

Alejandro Morales for communication with CSC's and ensuring clients have everything they need. -Chaslyn B.

Honks to Christian Soria for putting in the effort and helping the clients at 219 to build a comprehensive diet plan. -Caydan R.

Rhonda Baldwin for picking up an open shift. -Heather H.

Jasmine McClymont and Kayla Delanty for working together with team members and assisting with changing clients when others are not able to. -Kilene L.

Ciara Watson for being willing to come in early for her shift. -Chaslyn B.

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Honks!

Cheryl Musselman, Maria Valadez, and Katrina Tippet for getting documentation completed and meds marked off by end of each shift. -

Jessica R.

Jessica O'Neal for being flexible and using a company van to drive to Sioux City to pick a client up from camp. -Heather H.

Brenna Livingston for showing new team members different strategies for working with different clients. -Kilene L.

Cheryl Kutzli for getting documentation completed by the end of each shift. -Jessica R.

Honks to Misty Davidson for coming in early so the CSC could make it to the CSC meeting. -Deana B.

Honks to Lorie Wilcoxson for being able to cover open shifts at 2421 and 2118. -Greg S.

Jaii Brown for communication with CSC and making a positive impact on our clients. -Chaslyn B.

Rob Franks for taking a client to Camp High Hopes in Sioux City, IA. - Heather H.

Honks to Shirley Clapp for helping to calm clients down by talking to them calmly and figuring out a win-win situation for them. -Torre C.

Honks to Kathy O'Neal for continuing to help cover open overnight shifts. - Greg S.

Patricia McCurry for helping CSC advocate for a client by writing a statement for the case manager. -Heather H.

Danielle Coverdill and Dianna Humphrey for being flexible and helping with med passes and appointments. -Chaslyn B.

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Honks!

Brenton Tibbs for working around his schedule to help cover some shifts and help getting clients out into the community while CSC was out. -

Zamzam A.

Honks to Kaleb Hansen for taking some of our more challenging clients without question and doing well with them. -Torre C.

Christian Soria for getting his documentation done in a timely manner. -

Isaiah M.

Abby Cavallaro for picking up open shift to help with client's hours. -

Heather H.

Katherine May for making sure clients get out into the community and out to eat every week. -Zamzam A.

Chandler Schlotfeld and Shirley Clapp for taking the clients to the garden for some volunteer hours and then also into the community. -Veronika F.

Brenna Elwell for her amazing support at 926 and becoming more confident in her coaching at locations. -Isaiah M.

Annie Jackson for her communication and briefing on overnight shifts.

WOOT WOOT! -Isaiah M.

Honks to Natalie Fidler for calling in early when she is running late and staying on top of her OneMint when she has a time request. -Corina G.

Margaret Dermody for taking my spot for the state fair trip. -Diana S.

Kaleb Hansen for helping when a client was upset and then de-escalating the situation. -Veronika F.

Angela Belt for answering questions, returning our van and bringing us the nice one, and keeping us updated on what is going on. -Corina G.

Dianna Humphrey for staying on top of the client's medication. -Diana S.

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Honks!

Honks to Laura Freeman for acquiring information and advocating for a client. -Sam B.

Azia DeCenzo for coming in to help out with training and being a part of the cause, helping out with scheduling open shifts. -Corina G.

Honks to Jennifer Santiago-Medina for checking in medication deliveries. -Gina S.

Honks to JoNita Heard for her hard work as well as for the overnights she works; we couldn't do it without her. -Caydan R.

Kerigan Keefer, Kindra O'Neal, Stephanie Cox, Jennifer Guyett, and Kari Cook for being flexible and picking up shifts last minute to help a client. -Kelly W.

Alexandra McClelland for doing an excellent job working with a client and helping him with the new challenges he faces. -Gina S.

Honks to Randii Logue for being such a good lead for 1520! -Misty F.

Honks to Bonnie Deaver for coming on board to the team; she did an excellent job asking questions in new hire. -Caydan R.

Honks to Mallorie Britt for coming back to 1520. The clients are excited when they see Mallorie! -Misty F.

Honks to Gina Smith for standing up for her clients by disconnecting the extension cords of the individuals stealing electricity from 3230. -Eric S.

Mary Hess for training new team members. -Chaslyn B.

Kayla Delanty for doing a great job planning new and different activities for her clients. -Kilene L.

Margaret Dermody for assisting the clients with their needs and her communication. -Chaslyn B.

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Honks!

Honks to Heather Harmon, Kelly Wieczorek, Isaiah McGrone, and Diana Sharp for helping me out while I was out of the office! -Sam B.

Shelly Lamkins has jumped headfirst into the CSC position. She has been enthusiastic and has shown a lot of motivation to learn. -Adan R.

Honks to Kyaira Robinson for being scared about a snake in the house but continuing to help me pull the refrigerator out so I could catch it. -Lisa H.

Jaii Brown for picking up an extra shift to help with client hours. -Chaslyn B.

Michaela Vassar for adding hours to scheduled shift to meet client hours. -Kelly W.

Tracy Byrd for helping out on an overnight at 2428. -Corina G.

Timothy Hanna for covering other locations when needed. -Chaslyn B.

Jessica O'Neal for calling a client to remind them of evening meds. -Kelly W.

Jayson Morgan for taking all the clients on really long drives to many different places and parks while also working on team building and social skills at the same time. -Samantha R. B.

Amber Jurgens, Dianna Humphrey, and JoNita Heard for taking clients to the state fair. -Chaslyn B.

Patiang Boules for covering a shift at 2428 -Lisa H.

Dawn Wilson for helping with leadership responsibilities while waiting for the new CSC to start. -Kilene L.

Madison Hanna for communicating with the CSCs. -Chaslyn B.

Tracie Burton for picking up hours when Ameriserve needs her. -Misty F.

Honks to Katrina Tippetery for being available to help cover an open shift. -Jessica R.

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Honks!

Natalie Fidler for working really hard to provide extra support for houses in Council Bluffs. She has been flexible and accommodating while working long shifts, covering for two houses and being more than happy to do so. - Samantha R.B.

Michelle Miller for working at 3612 to cover shifts. -Misty F.

Honks to Katrina Tippery for learning about a new client and then helping train other team members. -Jessica R.

Kristy Stick for adjusting her schedule and helping with open shifts. - Jessica R.

Jeffrey Ruff for working really hard on improving his documentation and medication administration. He has made so much progress, and I am very proud and impressed. -Samantha R.B.

Dawn Wilson for being amazing support for all the team members at 215A and 215B. -Michaela D.

Honks to Isabella Devine, Maria Valadez, Cheryl Musselman, and Cheryl Kutzli for learning about a new client and jumping in to work with them. - Jessica R.

Austin Hatch for his great communication with Leadership. He is always willing to learn new things and try new things with the clients. -Michaela D.

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Client



Pearl M.

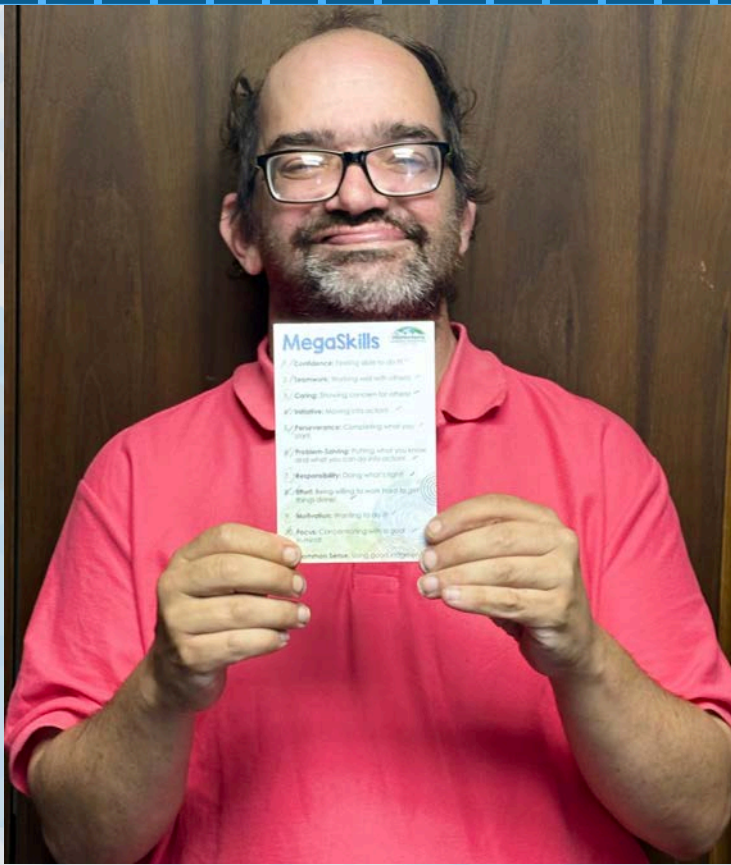
Pearl joined the AmeriServe family at the end of July 2025, and we couldn't be more excited to welcome her! From day one, she's brought a positive energy to her home. Moving away from home for the first time can be a big adjustment, but Pearl is handling it like an absolute rock star -showing responsibility, independence, and a great attitude every step of the way.

When she's not busy with her day-to-day activities, Pearl loves to unwind by binge-watching her favorite shows like "The Bachelor" and "American Ninja Warrior". She's always up for a good laugh, so if you know a funny joke, don't hesitate to share it - she has an amazing sense of humor and a laugh that can light up an entire room!

We're so lucky to have Pearl with us, and we can't wait to see all the wonderful things she'll accomplish during her time here!

Spotlight

Power of Proof

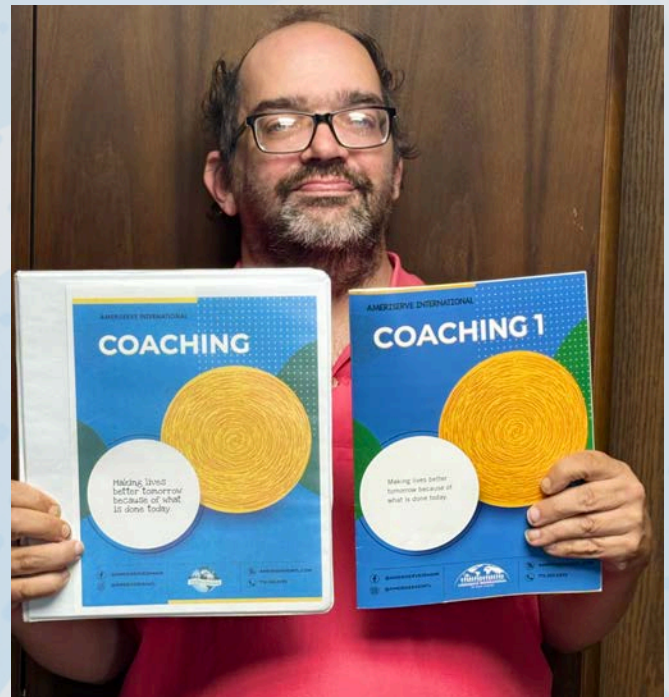


Todd has been a part of the Ameriserve International community for over five years. During this time, he has shown tremendous personal and professional growth through his consistent use of the Mega Skills. These foundational skills have had a significant impact on his life, helping him achieve meaningful progress and success.

Todd not only knows all of the Mega Skills and their definitions, but also applies them daily. His dedication to mastering and living out these principles has made him a standout participant in our programs.

Because of his growth and strong understanding of the Mega Skills, Todd was invited to assist with Coaching 1—a training program designed to introduce others to the same tools that helped him succeed. He made a lasting impression on fellow participants, offering practical strategies to help them remember and apply the skills in real-life situations.

Todd G.



Power of Proof



Todd G.

Todd's instruction was well-received, and he earned numerous compliments from attendees and guests at the Coaching 1 graduation. His ability to lead by example and support others on their journey was both impactful and inspiring.

We are extremely proud of Todd—both for his personal accomplishments and for the positive influence he has had in the coaching program. His journey highlights the power of the Mega Skills and the value of sharing that knowledge with others.

Community Engagement

Another group came together to celebrate the end of summer with a fun-filled day at Adventureland. The weather couldn't have been better - sunny skies and warm temperatures made it the perfect day to be outdoors!

Everyone enjoyed quality time together, sharing laughs, making memories, and taking in the last bit of summer sunshine.

Whether it was riding the attractions, exploring the park, or simply relaxing by the pool.

The trip continues to be a highlight of the year, bringing people together and closing out the season on a high note.



Community Engagement



The annual trip to the Iowa State Fair was another wonderful experience filled with fun, food, and unforgettable memories. The group spent the day exploring everything the fair had to offer - from exciting exhibits and live entertainment to classic fair games, and of course the iconic fair food!

Whether it was sampling food, checking out livestock, or just taking in the vibrant atmosphere, there was something for everyone to enjoy. The energy was high, the weather was great, and the smiles were endless.

Trips like these are a great reminder of the joy that comes from spending time together and making the most of the special events our state has to offer. The group is already looking forward to next year's adventures!



Client Birthdays

Billy A.

Ashley C.

Isaac D.

Russel F.

Josh H.

Steven H.

Robert P.

Maysen P.

Steven W.

Darek Y.



Welcome!

We would like to extend a warm welcome to all the new team members who have joined our team!

Bonnie Deaver

Breaunna Humphrey

Rodrigo Uriostegui-Estrada

Abdirahman Abukar

Ryan Cleaveland

Abby Kutzli

Deshawna Roberson-Burgess

Storee Johnson



Welcome!

We would like to extend a warm welcome to all the new team members who have joined our team!

Brenda McCollum

Brea Charity

Grace Stewart

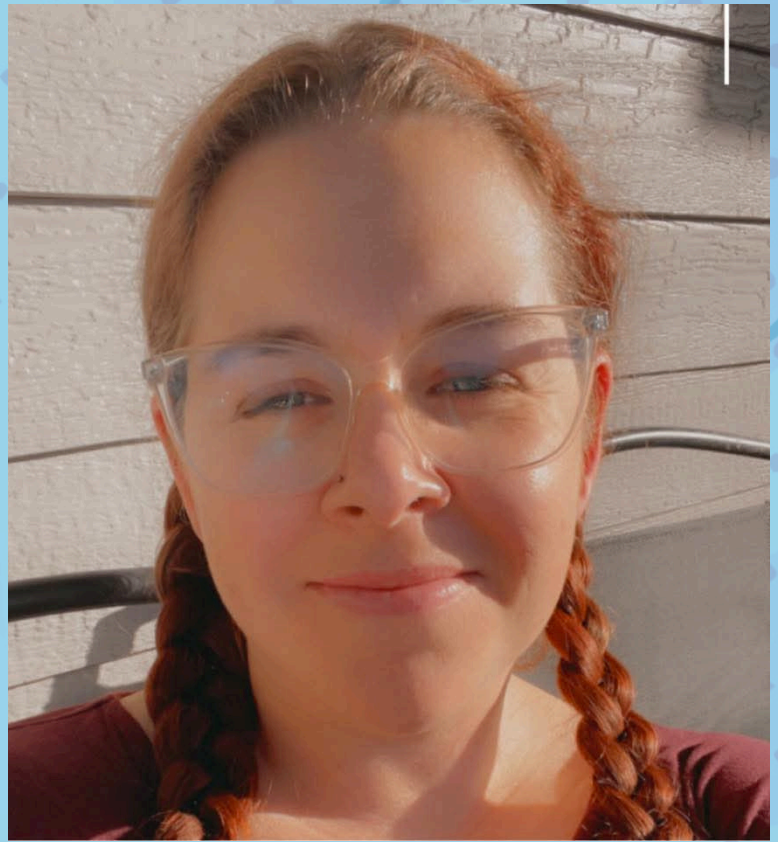
Linda Lyman

Jenna Porterfield



Team Member SPOTLIGHT

Renae has been a valuable member of the Ameriserve team for three years. She initially worked at Ameriserve Day Hab and was soon promoted to Residential CSC. Since then, Renae has made significant contributions to the residential program by supporting multiple locations. She consistently demonstrates a willingness to step up in areas such as client behavior support, client care, team member development, and knowledge sharing.



Renae Addison

Renae's dedication is evident through the strong, lasting relationships she has built with clients, guardians, and case managers. Renae consistently demonstrates a positive, outgoing, and cheerful attitude, along with a strong sense of dedication to her team each day. Renae has demonstrated significant professional growth over the past three years with Ameriserve. Her eagerness to learn and develop her skills distinguishes her within the team. Renae has been a valuable contributor to the residential team and to Ameriserve as a whole. We appreciate her dedication and look forward to her ongoing development and future achievements.

One Quote, Big Impact

BE THE TEAMMATE WHO:

- ✓ Brings energy and enthusiasm
- ✓ Appreciates everyone's role
- ✓ Supports those who struggle
- ✓ Compliments a great play
- ✓ Challenges poor performance
- ✓ Unifies your team
- ✓ Has everyone's back
- ✓ Embodies your team's standards
- ✓ Holds everyone accountable

ASI Birthdays!

September 1st: Timothy Hanna
September 2nd: Renae Addison
September 3rd: Michaela Davis
September 5th: Erin-Nichole Jones
September 6th: Diana Sharp
September 7th: Tracy Byrd
September 8th: Natalie Fidler
September 9th: Gabrielle Bokelman and James Westphal
September 10th: Nancy Cintron
September 13th: Austin Hatch
September 15th: Greg Scott
September 17th: Kindra O'Neal
September 18th: Jenna Porterfield
September 22nd: Joshua Smith
September 25th: Kevin Conn
September 26th: Laura Freeman, Kelly Wiczorek, Hailey Woodbury
September 29th: Dustin Belt
September 30th: Veronika Finck

*Happy
Birthday!*

ASI Anniversaries!

Steven Pearson 9/7/2010 (15 years)
Brian Travis 9/7/2012 (13 years)
Jessica Rea 9/20/2017 (8 years)
Kilene Lyons 9/28/2017 (8 years)
Barbara Remmen 9/20/2018 (7 years)
Wendy Lapel-McIntosh 9/26/2022 (3 years)
Michelle Miller 9/28/2022 (3 years)
Tyler Pearson 9/7/2023 (2 years)
Kristy Stick 9/13/2023 (2 years)
Delvin Thompson 9/14/2023 (2 years)
Joanne Osborn 9/5/2024 (1 year)
Alejandro Morales 9/10/2024 (1 year)
Linda Sanchez 9/17/2024 (1 year)
Jessica Pearson 9/17/2024 (1 year)
Lura Miller 9/17/2024 (1 year)

*Happy
Anniversary!*



ASI MERCH PRICE LIST

Making lives better tomorrow by what is
done today.

Clothing Items:

- Coat \$25
- Jacket \$15
- Sweatshirt \$15
- Green Hoodie \$20
- Black Hoodie \$25
- ¼ Zip Pull Over \$15

- Cardigan \$15
- Long Sleeve \$10
- Polo \$10
- Mega Awesome T-Shirt \$10

Other Items

- Cross Body Bag \$5
- Cups \$5
- Blankets \$10
- Beanie Hat \$5
- Baseball Cap \$3

Ever curious about what ASI merch you can grab right here at the office? We've got a variety of items available just for team members - and here's your quick price guide to everything that we carry!

You can make purchases using payroll deduction forms.
Visit the front desk to browse and buy your ASI gear today!

Upcoming Events in the Community

Sep 6th
Smile Fest
Bayliss Park
11am-3pm

Sep 7th
Love CB Event
Roberts Park
5pm

Sep 11th
Junk ReStored Fall Event
Habitat Restore
4:30pm-7:30pm

Sep 11th-13th
Book Sale
Council Bluffs Public Library

Sep 12th
Friday Night Movie- Napoleon
Dynamite
Ditmars Orchard
8:30pm

Sep 13th
Art in the Park
Crochran Park
10am-11am

Sep 13th
Salsa & Art Night
Juanitos
9pm-1:30am

Sep 13th
Fall Block Party
Broadway United Methodist
Church
11am-2pm

Sep 16th
TJ vs AL Volleyball
TJ Activity Center
7pm

Sep 18th
Bikes on the 100 Block
5pm-10pm

Sep 18th
Bingo
Ditmars Orchard
6pm-7:30pm

Sep 19th
Comedy Night
River's Edge
7pm

Sep 19th
TJ vs AL Football Battle
Gale Wickersham Complex
7pm

Sep 19th- 20th
Omaha Rodeo
CHI Center Arena
7pm

Sep 19th
Friday Night Movie- ET
Ditmars Orchard
8pm

Sep 20th
Friends Anniversary Event
105 Peal St
10am-2pm

Sep 23rd
Bingo
Freddy's
5pm-8pm

Sep 24th
Pawp-Up Dog Park
Crochran Park
5pm-7pm

Sep 27th
Fall Flannel Fling
Ditmars Orchard
6pm

Other activities all through
out the month:

Farmers Market @ Bayliss
Park Thursdays 4:30pm-
7:30pm

Classic Car Nights @
Quaker Steak Thursdays
4pm

PACE | Music in the Park
Concert Series Every
Tuesdays
Bayliss Park
7:00PM

River City Farmers Market
Saturdays
YMCA Healthy Living Center
9:00AM to 12:00PM

Fishing

Omaha's Henry Doorly Zoo
and Aquarium

Joslyn Art Museum

Culture of AmeriServe

Word Scramble

1. GOEOS _____
2. ILSRQUIRE _____
3. ERABVE _____
4. GHGON-U _____
5. CHEOCI _____
6. SPCREENE _____
7. RPTIAATPNCIIO _____
8. EPTRESC _____
9. NHAOICGC _____
10. ESPRPOU _____
11. EGNMAIN _____
12. NOSKH _____
13. EANICELHDERG _____

Continuing Education This Month

This September, our Continuing Education Class focus will be on the Updated Behavior Support Training. This training will place a strong emphasis on building trusting relationships with the individuals we serve, strengthening communication through relationship-based approaches, and gaining a deeper understanding of behavior strategies and the behavior cycle. Everything covered in the training is designed to help you build stronger connections, provide more effective support, and increase your confidence in your behavior support skills. We're excited to continue growing together and creating a more supportive and informed care environment



ASI Cookbook Recipe of the Month!

Air Fryer Churros

Ingredients:

- 1 tube of refrigerated biscuit dough- cut into 4 pieces per biscuit.
- 1 pinch of salt- to enhance flavor (optional).
- 4 TBSP granulated sugar. -adjust to taste
- 1 TBSP ground cinnamon - adjust to preference.
- 3 TBSP melted butter - for rolling the bites.
- 1 TSP vanilla extract - mix into melted butter (optional).
- Powder sugar - Optional, for alternative coating.



Directions:

- 1.) Preheat air fryer to 350 F.
- 2.) Cut biscuits into small pieces (4 pieces per 1 biscuit).
- 3.) Combine cinnamon and sugar; melt butter separately.
- 4.) Cook dough pieces in air fryer for 5-7 minutes.
- 5.) Roll bites in butter, then cinnamon sugar mixture.
- 6.) Serve warm and enjoy!

End up making the recipe of the month? Send pictures of everyone creating the recipe to klyons@ameriserveinl.com to be featured in the next newsletter edition!

Culture of AmeriServe

Word Scramble (Answer Key).

Answer Key

1. GOEOS = GOOSE
2. ILSRQURE = SQUIRREL
3. ERABVE = BEAVER
4. GHGON-U = GUNG-HO
5. CHEOCI = CHOICE
6. SPCREENE = PRESENCE
7. RPTIAATPNCIIO = PARTICIPATION
8. EPTRESC = RESPECT
9. NHAOICGC = COACHING
10. ESPRPOU = PURPOSE
11. EGNMAIN = MEANING
12. NOSKH = HONKS
13. EANICELHDERG = CHEERLEADING