

The Peoples Press

November 2025
Newsletter



“Making lives better tomorrow by Honks! what is done today.”

Isaiah McGrone for covering NEC class on short notice. -Megan T.
Diana Sharp for participating in the Trunk or Treat at the Sports
Complex -Briana T.

Honks to Greg Scott for staying behind after he was already about to
leave to help get a team member signed up for benefits. Greg didn't
seem upset or frustrated that I asked him to help them, and I really
appreciate his steadfast support and help with that matter. -Andi T.
Natalie Fidler for coming back after being ill. She comes from Clarinda
IA, and we appreciate her driving back and forth. -Corina G.

Honks to Mallorie Britt for getting all her documentation done and
completed on time. -Misty F.

Ciara Watson and Amber Jurgens for graduating Coaching 1! -Isaiah M.
Meshack Sialuma and Kindra O'Neal for having great coaching examples
during class. -Briana T.

Honks to Jan Clapp for always having the best interest of the clients and
her team members in mind when she is working at Day Hab -Torre C.

Have Honks to give? Send an email to Btravis@ameriserveintl.com or
mtravis@ameriserveintl.com.

Honks!

Sam Baldwin for working hard and knocking out a comic strip for the newsletter! -Briana T.

Kristy Stick and Katrina Tippery for being flexible to help cover open shifts -Jessica R.

Mary Hess for being on top of client needs and handling an individual's interfering behaviors. -Chaslyn B.

Honks to Jasmine McClymont for taking initiative and going to get ingredients last minute from the store for a cooking class the following day. -Amanda F.

Honks to Dustin Belt for his communication and flexibility. -Caydan R.

Honks to Jillian Pekarek for helping set up at the Halloween Party. -Megan T.

Kassie Jones really has been working hard to better herself in the face of adversity and when all odds are against her. HONKS to Kassie for persevering in times of high stress. -Andi T.

Meshack Sialuma started coming in a little earlier for overnights to help out and is still doing it. Thank you. -Corina G.

Honks for Sierra Ross for watching 1520 while CSC was gone. -Misty F.

Katrina Tippery and Cheryl Musselman for no missing documentation. -Jessica R.

Honks to Kaleb Hansen for having a great sense of humor and making the clients that come to Day Hab (and team members) smile. Kaleb works really well with our people at Day Hab! -Torre C.

Chandler Schlotfeld for taking care of her van and getting air in the tire that kept going flat. -Veronika F.

Honks to Julia Guilliams for covering for me while I was on PTO. -Lisa H.

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Honks!

Clell Souther for transporting a client to the hospital for a possible psychiatric evaluation. -Chaslyn B.

HONKS to Chaslyn Bryant for being so helpful and willing to allow me to borrow a book for school. I appreciate you looking for it in your off time and your willingness to help me out. -Andi T.

Honks to Kyla Alba and Jessica O'Neal for helping at the Halloween Party
-Sam B.

Honks to Lisa Hagan for her investigation work regarding an unknown GER involving one of her clients, and also her follow-up to help prevent another similar incident! -Eric S.

Brea Charity for jumping in with new clients and doing amazing with every client and behaviors. -Veronika F.

Dennis Stolz for being on top of needs at 3436. GO DENNIS! -Isaiah M.

Honks to Chandler Schlotfeld for helping out with extra transportation when needed. -Torre C.

Natalie Fidler finished out her week before leaving for London with some BSPs and still ended up with a nice week. Staying strong is a great thing to see! -Corina G.

Emma Ostdiek for updating leadership and the rest of the team on clients throughout the day. -Michaela D.

Kimberly Graeve for jumping right in with clients at 4016. -Jessica R.

Rodrigo Uriostegui-Estrada for being quick and handling an emergency situation. -Chaslyn B.

Honks to Nancy Cintron for being inquisitive regarding client's goals and ensuring overall compliance. -Gina S.

Honks to Jennifer Guyett and Kerigan Keefer for covering shifts. -Sam B.

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Honks!

Honks to Brenda, Wanita, and Shelly for stepping into a difficult role and handling all the challenges that come with it excellently. -Andi T.
Tiegan Mitchell for catching up on some documentation that was needed. -
Corina G.
Dennis Stolz for his help with location move, moving prep, and helping fellow LCSR with learning new individual at location and routine. Go
Dennis! -Isaiah M.
Tanja Ebert for always being willing to help at other centers. -Michaela D.
Honks to Dawn Wilson for planning a client's birthday party last minute. -
Amanda F.
Ciara Watson for her interest and work on trying to become a lead CSR of
1106. -Chaslyn B.
Jan Clapp for always being willing to help out her co-workers with clients
in need and behaviors. -Veronika F.
Honks to Alexandra McClelland for taking "on-call" duties on a Saturday
and then having to cover a partial shift due to a call in. -Gina S.
Honks to Pat Ring for working with one of our clients when we need her to.
-Misty F.
Honks to Rikki Aherns, Tanja Ebert, and Emma Ostdiek for helping clean up
after the Halloween Party. -Michaela D.
Thank you Meshack Sialuma for helping out at night, being flexible with
your hours, and showering clients when it is needed. -Corina G.
Honks to Chandler Schlotfeld for organizing and taking the lead on a lot of
activities and outings that we have at Day Hab. -Torre C.
Cheryl Musselman for staying late one day so CSC could run an
appointment. -Jessica R.

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Honks!

Katelynn Malik for her support and help with location move, prepping for the move, strong communication, and coaching during a conflict at location. Go Katelynn! -Isaiah M.

Honks to Kayla Delanty for getting the clients to participate in continuing to clean and organize the center. -Amanda F.

Jayson Morgan has been amazing with her communication with me regarding medications getting low or a mistake she finds. Honks! Great job communicating with me. -Samantha R.B.

Christian Soria for covering shifts due to call-ins. -Chaslyn B.

Tanja Ebert and Emma Ostdiek for helping to train new team members. -Michaela D.

Honks to Rhonda Baldwin for helping a client with household tasks for an upcoming inspection. -Sam B.

Bonnie Deaver for her communication/briefing on overnight insights, helping 926 with organization, and coaching! Go Bonnie!! -Isaiah M.

Shirley Clapp for knowing clients and being able to calm them down and redirect them in a smooth and quick manner. -Veronika F.

Natalie Fidler for being on vacation and answering my texts to see how she was doing and returning and just being around for support. -Corina G.

Honks to Margaret Dermody for her coaching and handling difficult situations. -Chaslyn B.

Honks to Michelle Miller for helping out at other houses when needed. -Misty F.

Honks to Kaleb Hansen for working with some of our new clients and doing well with them. -Torre C.

Clell Souther for covering a shift for another team member. -Chaslyn B.

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Honks!

Honks to Jessica O'Neal for picking up a shift! -Sam B.

Kaleb Hansen for staying on top of his clients' needs while at the Halloween Party. -Michaela D.

Honks to Tracie Burton for putting things together when we get a shipment in. -Misty F.

Madelyn Adams for being on top of duties at 520 and 926 and always communicating when having a question. Go Madelyn! -Isaiah M.

Honks to Victoria Martinez for cleaning up a huge mess on the bathroom floor. -Amanda F.

Angela Belt for always being there to help change and assist clients' needs. -Veronika F.

Honks to Zamzam Abdi for going the extra mile to ensure that one of her team members was able to make it to all of the ASI Way classes! Much appreciated! -Eric S.

Brenna Elwell for always having a positive attitude, learning lead duties, and staying on top of appointments. Go Brenna, you got this! -Isaiah M.

Emma Judd for great communication with leadership. -Michaela D.

Honks to Faith Vanhorn for covering a partial shift due to a call out. -Gina S.

Honks to Bonnie Deaver for her communication and willingness to pick up shifts. -Chaslyn B.

Honks to Tracy Byrd for working one of her days off to help another house cover an overnight shift. -Lisa H.

Honks to Jose Garcia for his growing communication skills. He communicates with me and his peers regarding how his shift went and anything that someone would need to be aware of. -Sam R.B.

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Honks!

Kaleb Hansen for getting the clients active and climbing walking towers weekly! -Veronika F.

Caydan Retzlaff and Samantha Baldwin for helping with ASI-2 move for 520 and 3436. Thank you! -Isaiah M.

Honks to Derek Sellers for helping out with one of our clients when needed. -Misty F.

Honks to Kayla Delanty and Jasmine McClymont for assisting co-worker with cleaning up a very messy area. -Amanda F.

Honks to Ciara Watson for getting the 1106 guys to assist with deep cleaning their home. -Chaslyn B.

Dennis Stolz for coaching at 3436 on budgeting and needs for individuals. -Isaiah M.

Amy Kasperbauer for taking some extra time at the end of the day to help clients with some building activities they have been working on. -Michaela D.

Brenna Elwell for getting GER's completed in a timely manner and strong communication! -Isaiah M.

Honks to Jan Clapp for coming in on her day off and helping out. -Torre C.

Kaleb Hansen for always being flexible with schedules, transport, and classes. Always willing to assist in any way he can to make it easier on other team members and clients. -Veronika F.

Honks to Randii Logue for working at different locations when she is asked to. -Misty F.

Honks to Isaiah McGrone for always stopping by my office every morning or afternoon to say hello. -Tonya C.

Brenna Elwell for her flexibility and coaching at 926. -Isaiah M.

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Honks!

Felica LaBille for cleaning the rooms and discovering some things that needed to be done despite her injury. You are awesome! -Linda S.

Chaslyn Bryant for always taking care of clients' monetary needs on a daily basis. -Ellie H.

Gina Smith for being an awesome CSC and very approachable when it comes to needing to discuss things. -Linda S.



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Client



Scott T.

Scott T. is living life with enthusiasm, purpose, and independence. As a new hourly client with Ameriserve, Scott brings with him a vibrant personality, a strong work ethic, and a wide range of interests that showcase his active lifestyle and commitment to his community.

An avid bowler, Scott participates in the Special Olympics, where he not only enjoys the sport but also builds friendships and celebrates personal achievement. His love for bowling is just one part of his busy and fulfilling life.

Scott works at Hy-Vee, where he takes pride in being a dependable and hard-working team member. He also enjoys cooking—whether it's preparing meals at home or experimenting with new recipes, the kitchen is one of his favorite places to be.

Scott lives with his long-time girlfriend, and together they enjoy a shared life rooted in support and mutual respect. Their relationship reflects the independence and confidence Scott brings to every area of his life. In addition to his job and personal interests, Scott also finds time to give back to the community. He volunteers at a local haunted house, helping bring fun and spooky excitement to others during the Halloween season. His willingness to pitch in and be part of local events makes him a familiar and appreciated face in the community.

Scott's story is a great example of what independent living looks like in action—balancing work, hobbies, relationships, and giving back. As a new hourly client, he is already showing how self-determination and active engagement lead to a meaningful and rewarding life

Client



Aaron R.



Aaron R.

Artwork

Client Birthdays

Steven A.

Jarriet B.

Shane C.

Nicholas K.

Loraleee K.

Ivan L.

Andrew M.

Bethany N.

Megan R.

Sarah V.

Brian W.

Corey W.

Jess W.

William Z.

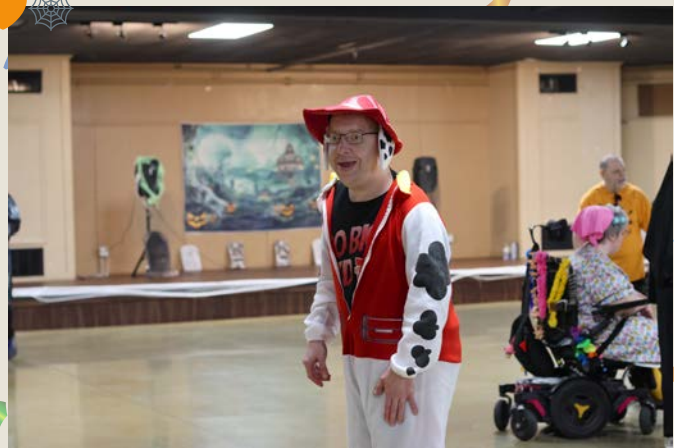


Quarterly Party

This year's Halloween celebration was one for the books! Our clients and staff went all out with creative costumes, festive decorations, and plenty of spooky spirit.

The dance floor was buzzing with energy as we grooved to Halloween hits and shared lots of laughs. It was heartwarming to see everyone enjoying time together, making memories, and celebrating the season in such a fun and inclusive way.

A big thank you to everyone who helped make the party a success—we're already counting down the days until next year!



Quarterly Party



Welcome!

We would like to extend a warm welcome to all the new team members who have joined our team!

Love Jones

Glenda Bolden

Amayrani Narciso

Chad Barber

Noah Daniels

Ibrahima Diouf

Tamika Jones

Daniel Gannon

Michael Agee

Marissa Byrd



Team Member SPOTLIGHT

We are delighted to introduce, Kindra O'Neal. Kindra is an exceptional Hourly team member. Kindra illustrates dedication, compassion, and professionalism in her role at Ameriserve. As a third-generation employee, she carries on a proud family tradition of service. Kindra demonstrates a deep-rooted commitment to the company's mission and the people it supports. With a strong sense of purpose and responsibility, Kindra has built a reputation for being reliable, hardworking, and invested in the well-being of others. Her approach to her work reflects Ameriserve's core values, and her actions consistently reinforce a culture of respect, support, and integrity.



Kindra O'Neal

Kindra's connection to Ameriserve is more than generational, it's personal. Her day-to-day efforts reflect a genuine passion for helping people and making a positive impact in their lives. She consistently brings energy and insight to her role, making her a trusted and valued member of the team.

Her colleagues recognize her as a steady, dependable presence who leads by example. Her work ethic, attention to detail, and strong sense of empathy make her a vital part of the Ameriserve community. Kindra O'Neal's contributions continue to strengthen Ameriserve's mission and culture. She is, without question, a great asset to the company and the people it serves.

Team Member Goal Achievements

Caydan Retzlaff got a new house!

One Quote, Big Impact

**Change doesn't mean just getting
rid of old habits.**

**It means developing new habits to
replace the old.**

-Kenneth H. Blanchard (Gung-Ho)

Culture in Action

“We believe in dignity and respect, honoring choices, having presence and participation in our communities, and supporting a life of purpose and meaning.”



ASI Birthdays!

November 3rd: Margaret Dermody
November 4th: JaNiya Kyles
November 9th: Georgia Riera
November 9th: James Sharp
November 11th: Mary Hess
November 12th: Artayvia Dunlap
November 12th: Amy Kasperbauer
November 19th: Noe Houenou
November 19th: Steve Pearson
November 20th: Kilene Lyons
November 23rd: Azia DeCenzo
November 24th: Vicki Reed
November 28th: Asia Jackson-Jones
November 28th: Ashley Partridge
November 28th: Faith Vanhorn
November 29th: Isabella Cooper

*Happy
Birthday!*

ASI Anniversaries!

Dana Nielsen 11/28/2005 (20 years)
Patricia McCurry 11/30/2016 (9 years)
Kyla Alba 11/05/2019 (6 years)
Kayla Kron 11/14/2019 (6 years)
Cherly Musselman 11/10/2021 (4 years)
Tracie Burton 11/10/2021 (4 years)
Mallorie Britt 11/9/2023 (2 years)
Jeffrey Ruff 11/19/2024 (1 year)
Jose Garcia 11/26/2024 (1 year)

*Happy
Anniversary!*



ASI MERCH PRICE LIST

Making lives better tomorrow by what is
done today.

Clothing Items:

- Coat \$25
- Jacket \$15
- Sweatshirt \$15
- Green Hoodie \$20
- Black Hoodie \$25
- ¼ Zip Pull Over \$15

- Cardigan \$15
- Long Sleeve \$10
- Polo \$10
- Mega Awesome T-Shirt \$10

Other Items

- Cross Body Bag \$5
- Cups \$5
- Blankets \$10
- Beanie Hat \$5
- Baseball Cap \$3

Ever curious about what ASI merch you can grab right here at the office? We've got a variety of items available just for team members - and here's your quick price guide to everything that we carry!

You can make purchases using payroll deduction forms.
Visit the front desk to browse and buy your ASI gear today!



AMERISERVE INTERNATIONAL



FOOD DRIVE

**FOOD DONATIONS ACCEPTED NOW
UNTIL NOVEMBER 21ST!**

We're collecting non-perishable food and drink items to assist any clients in need as the holidays approach and the cost of groceries continue to rise.

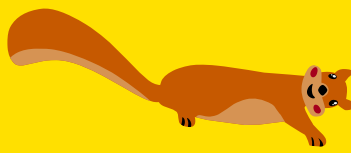
All donations will be distributed on November 25th, 2025 from 11a-1p at the Main Office.

Pickup will take place via the drive-thru located under the main entrance (parking spots).

Most Needed Items:

Rice, pasta, canned foods, canned vegetables, snack, juice box, cereal, water, bread, and other long shelf-life items.

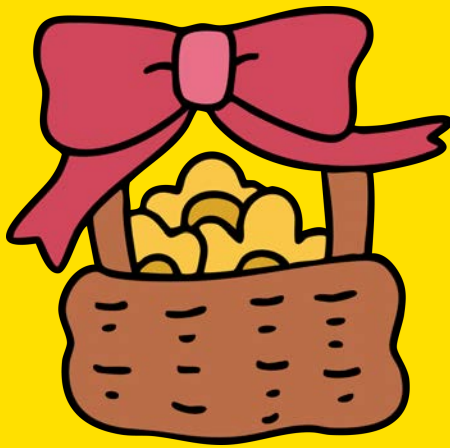




TEAM MEMBER APPRECIATION DAY

WE APPRECIATE YOU!

**THURSDAY,
NOVEMBER 20TH, 2025
9A-4P**



**BASKETS TO PUT
YOUR NAME IN
FOR A CHANCE TO WIN**



**SNACKS &
REFRESHMENTS**

**STOP BY ANYTIME BETWEEN 9A-4P TO
RELAX, CONNECT, AND CELEBRATE!**

DRAWINGS WILL BE DONE AT 4P!

Upcoming Events in the Community

Nov 4th

**Nail Polish Marble Painting
Council Bluffs Public Library
3pm-5pm**

Nov 6th-9th

**Autumn Festival
Ralson Arena**

Nov 8th

**Joslyn Castle Holiday
Boutique
10am-4pm**

Nov 9th

**Food Drive Car Show
1102 N 16th St
11am-2pm**

Nov 14th-16th

**Omaha Holiday Boutique
CHI Event Center**

Nov 15th

**Fall Vendor Fair
College View Elementary
10am- 2pm**

Nov 16th

**Midtown Merry Market
Midtown Crossing
11am-4pm**

Nov 18th

**Adult Board Game Night
Council Bluffs Public Library
6pm-8:45pm**

Nov 20th

**The Great American Smoke
Out Smoked Meat
Competition
Pottawattamie County Public
Health Department
11am-1pm**

Nov 21st

**Winterfest
Bayliss Park
6pm-8pm**

Nov 22nd

**Wicked Fan Party
Council Bluffs Public Library
2pm-4pm**

Nov 22nd-23rd

**Kennel Club Dog Show
Mid America Center**

Nov 29th

**One Stroke Painting
Council Bluffs Public Library
2pm-3:30pm**

**Other activities all through
out the month:**

**Classic Car Nights @
Quaker Steak Thursdays
4pm**

**Community Meal
Wednesdays 6pm-7pm
Broadway United Methodist**

**Jindo - Music Bingo!
Buffalo Wild Wings
Wednesdays 6pm-8pm**

**Omaha's Henry Doorly Zoo
and Aquarium**

Joslyn Art Museum

***HAPPY
Thanks
Giving***



Sudoku

Easy Puzzle#1

	7		8		9		1	
3		9	6					5
	6	1	2	4		7		
	3			6	1	5		
9	5		3	2	4			8
1	2					6		
6		5				2	3	
2								7
	1	8	5				6	4

Continuing Education This Month

We're excited to announce an upcoming **Stress Management** class designed to help you better understand and manage stress in your daily life. This interactive session with group discussions and activities will cover the three main types of stress, recognize coping strategies, and identifying healthy vs unhealthy coping strategies. Whether you're looking to reduce stress at work or in your personal life, this class offers tools and techniques to help you thrive.

We're excited to offer an upcoming class, **A Step Into Client Goals**, designed to help you strengthen your goal-running skills when working with clients. In this interactive session with open discussions, group activities, and real-life scenarios, you'll learn what a SMART goal is, understand the importance of running goals with clients, and explore how goals are created and chosen during annual client meetings. This class will also cover techniques and tips for encouraging clients to run their goals. You'll gain practical strategies to make goal-running more effective and engaging.

At Ameriserve, we believe that culture is part of our everyday lives and helps shape who we are. "**Cultural Diversity with Andrenika Teel and Isaiah McGrone**," will explore the many ways culture shows up around us. From the foods we love, the music we enjoy, the holidays we celebrate, to the ways we communicate and complete daily routines. Together, team members can learn about the unique traditions, preferences, and experiences that make each person special. Through hands-on activities, sharing, and conversation, we will celebrate our similarities and differences while practicing ways to show respect, curiosity, and appreciation for others. This class is designed to be interactive, educational, fun, and inclusive, giving everyone the chance to participate, learn, and celebrate what makes us all unique.

ASI Cookbook Recipe of the Month!

Stuffing Muffins

Ingredients:

- 1 box of stuffing mix.
- 1/2 lb sausage.
- 1/2 cup unsalted butter.
- 2 large eggs.
- 2 cups chicken broth.
- 1/2 cup shredded cheese.



Directions:

- 1.) In a large skillet, cook the sausage over medium heat. Stir occasionally until the sausage is fully cooked and browned (about 5-7 minutes).
- 2.) In a large bowl, combine the stuffing mix and broth. Stir stuffing mixture to break up any clumps and ensure stuffing mixture is evenly coated.
- 3.) Add the cooked sausage to the bowl of stuffing mix until evenly distributed. Stir in ½ cup of shredded cheese and stir again until combined.
- 4.) Pour the melted butter into the mixture.
- 5.) Crack eggs into a separate small bowl and beat them lightly before pouring eggs into the stuffing mixture; stir to combine.
- 6.) Lightly grease a 12-cup muffin tin with cooking spray or butter.
- 7.) Spoon stuffing mixture into each muffin cup, packing it down gently as you go. (You want each cup to be filled to the top)
- 8.) Preheat oven to 350 F. Once preheated place the muffin tin into the oven and bake for 25-30 minutes, or until the tops are golden brown and crispy.
- 9.) Cool and serve.

Sudoku

Answer Key

4	7	2	8	5	9	3	1	6
3	8	9	6	1	7	4	2	5
5	6	1	2	4	3	7	8	9
8	3	4	7	6	1	5	9	2
9	5	6	3	2	4	1	7	8
1	2	7	9	8	5	6	4	3
6	9	5	4	7	8	2	3	1
2	4	3	1	9	6	8	5	7
7	1	8	5	3	2	9	6	4